RED HILL VALLEY PARKWAY INQUIRY

TRANSCRIPT OF PROCEEDINGS
HEARD BEFORE THE HONOURABLE
HERMAN J. WILTON-SIEGEL
held via Arbitration Place Virtual
on Wednesday, September 28, 2022 at 9:32 a.m.

VOLUME 59

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APPEARANCES:

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- 1 Arbitration Place Virtual
- 2 --- Upon resuming on Wednesday, September 28, 2022
- 3 at 9:32 a.m.
- 4 MS. BRUCKNER: Commissioner,
- 5 may I proceed?
- JUSTICE WILTON-SIEGEL: Yes,
- 7 please proceed.
- 8 MS. BRUCKNER: Thank you. I
- 9 would like to open this hearing by acknowledging
- 10 that the City of Hamilton is situated on the
- 11 traditional territories of the Erie, Neutral,
- 12 Huron-Wendat, Haudenosaunee and Mississaugas.
- 13 This land is covered by the Dish With One Spoon
- 14 Wampum Belt Covenant, which was an agreement
- 15 between the Haudenosaunee and the Anishinaabek to
- 16 share and care for the resources around the Great
- 17 Lakes.
- 18 We further acknowledge that
- 19 the land on which Hamilton sits is covered by the
- 20 Between the Lakes Purchase, 1792, between the
- 21 Crown and the Mississaugas of the Credit First
- 22 Nation.
- 23 Many of the counsel appearing
- on this hearing today are in Toronto, which is on
- 25 the traditional land of the Huron-Wendat, the

- 1 Seneca and most recently the Mississaugas of the
- 2 Credit River. Today this meeting place is still
- 3 the home to many indigenous people from across
- 4 Turtle Island, and I'm grateful to have the
- 5 opportunity to work on this land.
- 6 AFFIRMED: JASMINE GRAHAM
- 7 EXAMINATION BY MS. BRUCKNER:
- 8 1 Q. Good morning, Ms. Graham.
- 9 Thank you for joining us this morning. I am going
- 10 to start off with some questions about your
- 11 background. Can you tell me a little bit about
- 12 your professional qualifications?
- 13 A. Yes. I'm a
- 14 communications professional. I've been working in
- communications for about 12 or 13 years. I'm
- 16 currently working at the Niagara Health System.
- 17 Before that, I worked for City of Hamilton for
- 18 about six years as a senior communications officer
- 19 and communications officer.
- 20 2 Q. Okay. Do you have a
- 21 degree in communications?
- 22 A. I have a degree in public
- 23 relations and English.
- 24 3 Q. Okay. And you were
- employed by the City of Hamilton from July 2016

- 1 until March 2022. Is that right?
- 2 A. That's right.
- 3 4 Q. It's my understanding
- 4 that you were a senior communications officer,
- 5 communications and strategy initiatives, with the
- 6 City from August 2019 to March 2022?
- 7 A. That's right.
- 8 5 Q. And before that, you were
- 9 a communications officer, strategic partnerships
- and communications, with the City from July 2016
- 11 to August 2019?
- 12 A. That's right.
- 13 6 Q. And what was your
- 14 experience before joining the City?
- 15 A. I worked in
- 16 communications roles for the Ontario College of
- 17 Pharmacists and for the University of Waterloo.
- 18 7 Q. Can you describe the day
- 19 to day of your role as a communications officer,
- 20 strategic partnership and communications, so this
- would be the role from July 2016 to August 2019?
- 22 A. Yes. I was assigned to
- 23 support the public works department for both of my
- 24 positions in Hamilton. I was with the public
- 25 works department. As a communications officer, I

- 1 was responsible for media relations, media
- 2 training, communications planning, issues
- 3 management and overall my role was really to be a
- 4 communications advisor to provide advice to the
- 5 public works department on any big issues or
- 6 things that were -- we needed to communicate to
- 7 the community or to council.
- 8 Q. Who did you report to in
- 9 your role as communications officer, strategic
- 10 partnerships and communications?
- 11 A. Jen Racine, who was the
- 12 manager of communications.
- 9 Q. Okay. Did you report to
- 14 the general manager of public works at all?
- 15 A. I had an informal
- 16 reporting relationship with the general manager of
- 17 public works.
- 18 10 Q. Who did Ms. Racine report
- 19 to?
- 20 A. John Hertel, I believe,
- 21 during that time.
- 22 11 Q. And he was the director,
- 23 strategic partnerships and communications. Is
- 24 that right?
- 25 A. I believe so.

1 12 Q. You were assigned 2 specifically to the public works department as a 3 communications officer? 4 A. I was. 13 5 Q. Did you do work for any other departments within the City? 6 7 A. On a very ad hoc basis if 8 they needed support if somebody was away or 9 something like that, but I largely worked just for public works. 10 11 14 Q. Okay. And you were also 12 assigned to the public works department when you were a senior communications officer? 13 14 A. Yes. 15 15 Q. Did your portfolio with 16 the public works department include roadway 17 safety? A. It did. 18 19 16 Did you have any direct Q. 20 or indirect reports before August 2019 when you came into the senior communications officer role? 21 22 I had two direct reports. Α. I'm sorry, I can't remember exactly when they 23 24 started being my direct reports, but there were

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two, yes.

1 17 Q. Okay. Did you have those 2 direct reports when you were communications 3 officer or after you were promoted to senior communications officer? 4 5 A. I think for a very brief time I had one. I think it was from about May 6 7 until I was promoted in August, so it was a short 8 time. 9 18 Q. Okay. So, that's May of 10 2019? 11 I think so. Α. 12 19 Okay. Who was that Q. person? 13 14 Α. Emily Trotta. 15 20 What was the role of the Ο. 16 strategic partnerships and communications department generally within the City? 17 18 Α. We were responsible for 19 providing advice to the organization on issues 20 relating to communications of all sorts, so 21 everything from media relations to issues

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management, like I said, communicating important

projects or issues to the community. It's a very

broad role, but at the end of the day it's about

providing communications advice.

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1 21 Q. Were you familiar with 2 the Red Hill Valley Parkway before you started your role at the City in 2016? 3 4 Α. I'm from Hamilton, so I 5 was familiar with the parkway, yes. 22 Okay. From driving on 6 Q. 7 it? 8 Α. Yes. 9 23 What were you told, if Q. 10 anything, about the Red Hill Valley Parkway when 11 you started with the City? 12 Α. I don't think I can recall anything really specific. I started in a 13 14 role that somebody had vacated for a little while, 15 so I did a lot of learning on my own at the 16 beginning. I don't think there was any, sort of, 17 specific training specific to the Red Hill. 18 24 When you say that you Q. 19 started in a role that someone else had vacated a little while ago, can you expand on that a little 20 21 bit for me? 22 Yeah. The person that Α. was in my role before had left in February and I 23 24 didn't start until July, and so there was a period

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of time when there wasn't anyone in that position.

- 1 She was still with the City, so she was able to
- 2 sort of help onboard me and bring me up to speed,
- 3 but she was in a new position, so...
- 4 25 Q. And who was that that had
- 5 been in the role before you?
- A. That was Kelly Anderson.
- 7 26 Q. So, you said that you did
- 8 a little bit of learning on your own to get up to
- 9 speed. Did you review any past media reports
- 10 about the Red Hill Valley Parkway to orient
- 11 yourself to potential communications issue?
- 12 A. Yeah. I definitely would
- have done that with all -- everything related to
- 14 public works, I spent quite a bit of time reading
- media reports on lots of different issues.
- 16 27 O. Okay. In the context of
- 17 your review of Red Hill Valley Parkway media
- 18 reports, did anything stand out to you about the
- 19 roadway?
- 20 A. I was certainly aware of
- 21 some public perception of the roadway at that
- 22 point, yes.
- 23 28 Q. And what was that public
- 24 perception?
- 25 A. I know there had been

- 1 some higher profile collisions and, yeah. I don't
- 2 know that I knew anything, had any specific idea,
- 3 but I knew that there had been some higher profile
- 4 collisions and unfortunately some deaths on the
- 5 highway as well before I started.
- 6 29 Q. Okay. From your review
- 7 when you did start, were you aware of any public
- 8 concerns about slipperiness or lighting on the Red
- 9 Hill Valley Parkway?
- 10 A. I don't think I was aware
- of those things, no.
- 12 30 Q. Okay. And you weren't
- 13 after you did your media review?
- 14 A. I do recall reading
- 15 articles about lighting and slipperiness, but I
- don't know if that was -- it was probably after I
- 17 started. I'm not sure if it was before or after,
- 18 but...
- 19 31 Q. Were you told anything
- about safety concerns on the Red Hill Valley
- 21 Parkway when you started in your role?
- 22 A. I don't remember being
- told that.
- 24 32 Q. As part of your role as
- communications officer, did you review staff

- 1 reports that were either presented to council or
- 2 had previously been presented to council?
- 3 A. I tried to review staff
- 4 reports that were going forward to public works
- 5 committee specifically since that was my
- 6 portfolio. I don't think I could have -- I
- 7 wouldn't say I reviewed every single one because
- 8 it was quite a large portfolio, but I did make an
- 9 effort to try to review reports where I could.
- 10 33 Q. Okay. Did you review
- 11 historical staff reports when you started in your
- 12 role as communications officer?
- A. It wasn't part of my,
- sort of, onboarding, I guess, to go back and read
- 15 reports, but as sort of issues maybe came across
- my desk, I may have looked back on specific
- 17 reports if somebody had pointed me in the right
- direction, but I didn't go back and read
- 19 historically.
- 20 34 Q. As part of your role as
- 21 communications officer, did you review consultant
- reports that were prepared for public works?
- 23 A. No.
- 24 35 Q. When you first started in
- your role, did you -- were you made aware of the

- 1 2013 or 2015 CIMA reports?
- 2 A. I don't think so.
- 3 36 Q. When you said you did
- 4 media training for City individuals, were you
- 5 referencing to specific media spokespersons?
- A. Yes, I was responsible
- 7 for delivering media training for identified
- 8 spokespeople within public works. And so, in
- 9 public works, that would include directors and
- 10 managers and then some very specific folks, for
- 11 example, like superintendents or senior project
- managers on certain occasions, so I would do
- training with one of my colleagues or people who
- 14 had been identified as spokespeople.
- 15 37 Q. Did the City have
- approved media spokespersons for a specific
- department within public works or division within
- 18 public works?
- 19 A. We have approved
- spokespeople, yes.
- 21 38 Q. For each division?
- 22 A. Yes.
- 23 39 Q. How many approved
- spokespersons would be within each division?
- 25 A. It would really depend on

- 1 the division and also the director in the division
- who would really we would go to for advice on who
- 3 the best spokespeople in their division would be.
- 4 But typically I would say it would typically be
- 5 the director and then managers for the most part.
- 6 40 Q. Okay. So, then is it the
- 7 director who selects the spokespersons?
- 8 A. On a usual media enquiry,
- 9 I would try to connect with the director and then
- 10 work with them to determine if they would like to
- do the interview, if they would be most
- 12 appropriate, or if they would like to ask one
- 13 their managers or in some cases another member of
- their team to do it, but usually I would work with
- 15 the director to determine who the best person was.
- 16 41 Q. Okay. Who were the
- approved media spokesperson in engineering
- services while you were a communications officer,
- 19 so from 2016 to about 2019?
- 20 A. Did you want their roles
- or names?
- 22 42 Q. Names and roles if you
- 23 can give them, but either/or is fine.
- 24 A. Okay. So, I know Gary,
- 25 when Gary was director, and Gord, when Gord was

- director, certainly did media interviews and were
- 2 spokespeople. And then their managers, so I don't
- 3 have a list in front of me, but off the top of my
- 4 head like Marco, Susan, yeah. I can't remember
- 5 the specific managers, sorry, but I do recall that
- 6 we did media training with the managers and
- 7 engineering services, so if there was an interview
- 8 request, it would be one of them.
- 9 43 Q. Okay. Do you know who
- 10 the approved media spokespersons were in traffic
- operations and engineering for that same time
- 12 period?
- A. I'm not sure who the
- 14 director then. I'm assuming it was Edward.
- 15 44 Q. I think it was John
- 16 Mater.
- 17 A. Thank you for helping me
- 18 with that. So, John and then I know Geoff Lupton
- 19 sometimes did media as well and traffic as well
- 20 Dave Ferguson and Martin also had media training
- 21 and did media interviews. I can't remember if
- there were other spokespeople at that time.
- 23 45 Q. Thank you very much.
- Registrar, could you please take us to OD 7,
- 25 image 165, paragraph 490.

1 Just for context, Ms. Graham, 2 I'm stepping a little bit forward in time and 3 we're going into February of 2017. So, this is, on February 22, 2017, Mr. White e-mails Mr. Mater, 4 5 Mr. Lupton and Mr. Ferguson about a fatal crossover collision on the Red Hill Valley 6 7 Parkway. And, for your reference, you're not 8 copied on this e-mail. 9 As the communications officer for public works, did you generally receive 10 11 information about fatal collisions on Hamilton's 12 roadways? 13 Sometimes I think I would Α. have, yes, or I would have received a media 14 15 enquiry sometimes about them and then asked for 16 more information myself. 17 46 Q. Okay. So, there wasn't 18 necessarily a process by which you were advised 19 when a fatal collision occurred? 20 I don't think there's Α. 21 necessarily, like, a formal process, no. 22 47 Was it typical for Q. 23 collisions on Hamilton roadways to receive media 24 attention? 25 Α. Definitely possible and

- 1 if we received a media inquiry from somebody about
- 2 a fatal collision, we would certainly respond with
- 3 information that we had, if we were able to.
- 4 48 Q. Compared to other City of
- 5 Hamilton roadways, did the Red Hill Valley Parkway
- 6 receive more media attention?
- 7 A. I'm not sure. I think we
- 8 also had a lot of media attention on other
- 9 roadways, like for other reasons. For example,
- 10 like Burlington Street has lots of potholes or
- used to have lots of potholes, so that would get
- 12 lots of attention as well. It's hard to answer
- 13 that question.
- 14 49 Q. When you say for other
- 15 reasons, was there a specific reason that you
- typically got media enquiries about the Red Hill?
- 17 A. No. I just -- I don't
- 18 know if there was a specific reason, but like we
- said before there were enquiries around or stories
- 20 covering lighting and collisions and things like
- 21 that, so...
- 22 50 Q. Okay. So, in this
- e-mail, the first paragraph, Mr. White says:
- "Just a heads up, there
- 25 was another crossover

1	fatality on the Red Hill
2	Valley Parkway last
3	night. We need to review
4	the CIMA report on
5	barriers, as these fatals
6	can likely be mitigated
7	with a barrier system.
8	Vision Zero is about
9	reducing fatalities and
10	serious injuries."
11	Do you recall discussions
12	about a barrier system on the Red Hill Valley
13	Parkway in connection with collisions?
14	A. I recall, like, that
15	being, sort of, a theme of discussions, but I
16	can't remember any specific conversations that I
17	was a part of.
18	Q. Okay. Registrar, you can
19	take this down and if you could take us to OD 7
20	images 166 to 167, paragraph 493.
21	So, on February 22, 2017 you
22	e-mailed Mr. Ferguson under the subject line "CHML
23	is at 12:30" and you copy Mr. White on the e-mail.
24	If you want to take a moment and review, just let
25	me know when you're done.

1 A. Okay. 2 52 Q. Is this e-mail about an 3 interview that Mr. Ferguson was doing? 4 A. It looks that way. 53 5 Q. So, I think you said earlier that Mr. Ferguson was an approved City 6 7 spokesperson. Right? 8 A. Yes. 9 54 Q. Did you generally attend interviews with City spokespersons? 10 A. It would depend on if I 11 12 was available or what the City spokesperson's comfort level was. It's an option for them to ask 13 14 a communications officer to join them. 15 Q. Okay. So, was it 16 typically by their initiative that you would 17 attend? 18 Α. If I was available, I would typically offer and leave it up to them. 19 20 56 Do you recall if you Q. attended the interview that he did with CHML? 21 22 A. I don't recall the 23 specific interview, no.

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the crossover collision. What was your typical

Q. So, this is flowing from

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- 1 practice following a collision or major event in
- terms of developing a communications strategy?
- 3 A. For, like, if there was a
- 4 major collision? Is that what you said?
- 5 58 Q. Yeah.
- A. I don't know that I would
- 7 necessarily have a proactive communications
- 8 strategy for a collision, so largely it would be a
- 9 reactive situation. So, if we had media enquiries
- 10 about the location or the collision, the collision
- itself we would typically refer to Hamilton
- 12 Police. But we would or I would, in collaboration
- with traffic operations or traffic engineering,
- work up some key messages to respond to any media
- enquiries, so things like collision statistics at
- the location or if we have done any improvements,
- safety improvements or otherwise, to the area, and
- things like that. Or, if there were specific
- 19 questions from the media, I would work on trying
- 20 to collect answers in collaboration with the
- 21 spokespeople, but I wouldn't typically do anything
- like proactive in terms of like sending a media
- 23 release or anything like that.
- 24 59 Q. So, the first sentence of
- 25 this e-mail says:

1	"Martin says stick to the
2	short, medium and
3	long-term strategies from
4	the report."
5	And I read that as a reference
6	to the 2015 CIMA report. Did you review the 2015
7	CIMA report in connection with the media coverage
8	around this collision or the information provided
9	in this e-mail?
10	A. I didn't; however, I
11	think that might be referring to a council report,
12	not the CIMA report.
13	Q. Do you know which council
14	report it's referring to?
15	A. I think, I'm not
16	100 percent sure, but I think it's the one with
17	the appendix at the back that has like a chart
18	that has the short, medium and long-term measures.
19	I want to say it's 18008, but I don't know for
20	sure.
21	Q. Okay. I think that what
22	you're referring to is the December 2015 report
23	covering the 2015 CIMA report?
24	A. Okay.
25	Q. So, I think that is

- 1 right. Did you review that specific staff report
- 2 in connection with this?
- 3 A. I would have pulled the
- 4 information from that report.
- 5 63 Q. Okay. Registrar, could
- 6 you take us to OD -- actually, it's right on the
- other, so it's up there, it's paragraph 494, which
- 8 is on 167 and I think you may need to pull up 168
- 9 as well as it goes a little bit on to the next
- 10 page.
- 11 So, on February 22, 2017 you
- 12 e-mailed Andrea McKinney and Jen Racine under the
- subject line "Heads Up, Red Hill Valley Parkway."
- Just stopping there, who is Andrea McKinney?
- 15 A. Andrea McKinney was the
- 16 director of communications and corporate
- initiatives when I first started with the City,
- and she moved into a different role and John
- 19 Hertel took that position at some point.
- 20 64 Q. Did you have any
- 21 reporting obligations to Andrea?
- 22 A. So, I reported to Jen and
- Jen reported to Andrea.
- 24 65 Q. Okay. In the first
- 25 paragraph of this e-mail, you say:

1	"Another accident on the
2	RHVP last night is
3	resulting in a lot of
4	media enquiries this
5	morning about the safety
6	of the Red Hill and LINC.
7	Many councillors' offices
8	have also been engaged
9	and many are asking
10	traffic safety section
11	about messaging, et
12	cetera."
13	How did you generally receive
14	media enquiries? Would it be by phone, e-mail,
15	some combination of the two?
16	A. Both, yes. Some
17	combination of the two.
18	Q. So, in this e-mail you
19	have again listed safety improvements on the Red
20	Hill Valley Parkway and LINC to date and then some
21	things in the future, so there are two lists
22	there. Where did you get that information from?
23	A. I think I don't
24	remember this specific e-mail. I'll just start by
25	saying that. If I had to guess, I would say that

- 1 it was probably at the same list as the previous
- 2 e-mail that I pulled from the councillor report
- 3 through direction from Martin.
- 4 67 Q. Martin White?
- 5 A. Yes.
- 6 68 Q. Did you generally rely on
- 7 the information provided to you by public works
- 8 staff about safety or safety improvements and
- 9 countermeasures?
- 10 A. Absolutely. I'm not an
- 11 expert in anything related to public works, so I
- would rely on staff, like, a lot, for sure.
- 13 69 Q. And did you make any
- other enquiries at this time of public works staff
- about safety initiatives or safety on the Red Hill
- 16 Valley Parkway, given that you were receiving
- 17 media enquiries along those lines?
- A. I'm not sure. This was
- 19 quite a long time ago, so I can't remember exactly
- what happened in 2017.
- 21 70 Q. Okay. Would it have
- generally been your practice to make further
- enquiries?
- A. I would be focused on
- 25 what the media was looking for and being the

- 1 liaison between the media and the spokespeople in
- 2 Hamilton, so I wouldn't have been investigating a
- 3 lot further beyond what they were asking for, for
- 4 the most part.
- 5 71 Q. What concerns were raised
- in the media enquiries that you had received about
- 7 the safety of the Red Hill Valley Parkway and
- 8 LINC?
- 9 A. I don't know if I can
- 10 remember specifically, Hailey, but I know that
- there were questions around the changes that we
- were making from, like, a traffic engineering
- perspective, and I know later there were questions
- 14 around, like, the pavement. I'm not sure if was
- 15 happening at this point or not, but it's quite a
- long time ago, so it is hard to remember exactly.
- 17 72 Q. When you say "the changes
- that we were making," are you referring to the
- 19 safety improvements?
- 20 A. Yes.
- 21 73 Q. How common was it for the
- 22 City to receive media enquiries about the safety
- of the Red Hill?
- 24 A. I'm not sure. I couldn't
- answer that.

1 74 Q. During your tenure as a 2 communications officer with the City, were the 3 media enquiries that you received about the Red Hill generally connected to an incident, for 4 5 example, like this crossover collision, or did you find they were unrelated to a particular event? 6 7 Α. I would say both 8 actually. I think that there were -- like, an 9 incident would sometimes spur enquiries for sure, but I can recall and I know that we will talk 10 about at some point today some reporters looking 11 12 for things that aren't related to a specific 13 event. 75 14 Q. Okay. When reporters 15 were looking for things that weren't related to a 16 specific event, did their enquiries have a common 17 theme? 18 Α. Again, so I know that 19 there is a reporter who asked several times for 20 friction testing results, so that would be an 21 example of a theme. I can't recall if there were 22 other themes at this minute, but there may have 23 been. 24 76 In responding to media Ο. 25 requests, did you work primarily with traffic

- 1 engineering and operations staff?
- 2 A. Can you be a little bit
- 3 more specific on your question? Sorry.
- 4 77 Q. Sorry. Let me rephrase
- 5 it a little bit. When you were responding to
- 6 media enquiries about the Red Hill Valley Parkway,
- 7 were you dealing primarily with traffic
- 8 engineering and operations staff or with staff
- 9 from other public works departments as well?
- 10 A. Yeah. I think in the
- 11 case of the Red Hill, also with staff from
- 12 engineering services as well.
- 13 78 Q. When you received an
- enquiry, how did you know who to reach out to?
- A. So, I learned by trial
- and error at the beginning for sure. And then if
- I asked somebody that wasn't the right person,
- 18 they could typically redirect me to somebody who
- 19 was more appropriate. Some enquiries are more
- obvious than others, traffic safety, and we have a
- 21 section called traffic safety, but in some cases I
- 22 wouldn't know who to ask, and so I would depend on
- 23 staff to redirect me to the most appropriate
- spokesperson.
- 25 79 Q. Do you recall if in

1	February 2017, around this inquiry, you reached
2	out to anyone in engineering services in addition
3	to Mr. White?
4	A. I really couldn't recall.
5	80 Q. So, back to the first
6	paragraph of this e-mail, you say:
7	"Many councillors'
8	offices have also been
9	engaged and several were
10	asking traffic safety
11	section about messaging."
12	What did you mean by that?
13	A. So, I don't remember this
14	specific incident; however, I can say that
15	typically we would have often councillors' offices
16	reaching out to admins or project managers or
17	managers even to ask for details on projects or
18	issues, and so those people would typically let me
19	know so we could create, you know, consistent
20	messaging so everybody would know what the latest
21	information was and could share all the same
22	information with councillors as we would share
23	with the public, being transparent and consistent.
24	Q. Do you recall what
25	counsellors were told about messaging in this

1	particular instance?
2	A. I mean, I don't recall in
3	this particular instance, but we would probably
4	very likely have shared the same list that is
5	here.
6	Q. Okay. When you say the
7	list, you mean the safety improvements and the
8	things that would be done in the future?
9	A. Like, as I said, I can't
10	remember exactly, but that would be our typical
11	practice.
12	Q. Okay. Registrar, could
13	you take us to OD 7, image 168, paragraph 495,
14	which of course is already up on the screen.
15	So, on February 22, 2017,
16	Mr. Ferguson forwarded your e-mail about the CHML
17	interview to Mr. McKinnon, copying Mr. Mater and
18	Mr. White. Again, just for your reference, you're
19	not copied on this exchange. Mr. Ferguson says:
20	"I just got off the phone
21	with Collins and Conley
22	asking questions about
23	the barriers and the
24	recent incident. I
25	believe they also talked

1	to Gary."
2	In your experience, was it
3	common for councillors to interact directly with
4	public works staff on issues around the Red Hill
5	Valley Parkway?
6	A. I would say it would be
7	common for them to call and ask questions about
8	anything they wanted to know about.
9	Q. Okay. As part of your
10	role supporting the public works department, did
11	you deal with councillors?
12	A. On rare occasions.
13	Q. And in what circumstances
14	would you be dealing with a councillor?
15	A. I think if they were
16	looking for messaging that we had shared on a
17	specific topic, they may call and ask for it.
18	They don't typically ask for anything out of the
19	ordinary, things we already have most of the time.
20	Q. Okay. Is the audience
21	for communications messaging that you put together
22	for the public works department sometimes city
23	councillors?
24	A. Is the audience, like, am
25	I creating things specifically for council?

1 87 Q. Is the messaging 2 sometimes directed at them? 3 A. Certainly sometimes we have communications that we need to share with 4 5 them. Yes, of course. 6 88 Q. So, Mr. Ferguson says in 7 this e-mail: 8 "I believe they also 9 talked to Gary." 10 In your experience, was it common for councillors to direct questions about 11 12 the Red Hill Valley Parkway to Mr. Moore? I think so, yes. 13 Α. 14 89 Q. Did you view Mr. Moore as 15 a person with familiarity or expertise on the Red 16 Hill Valley Parkway? A. I did. 17 18 90 Okay. Can you expand a Q. 19 little bit on why you felt that way? I thought Gary was very 20 Α. 21 knowledgeable engineer and he was included in, you 22 know, building the parkway and I just viewed him as somebody with a lot of knowledge about it. 23 24 91 Ο. When you received media

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enquiries about the Red Hill Valley Parkway, did

1	you often go to Mr. Moore?
2	A. If yes, I think so.
3	92 Q. Okay. Do you recall if
4	in February 2016 you spoke to Mr. Moore in
5	relation to the media enquiries that you received
6	about safety concerns on the Red Hill?
7	A. I can't remember. Sorry.
8	93 Q. So, in the last paragraph
9	of this e-mail, Mr. Ferguson says:
10	"In my discussion with
11	councillor, Chad did
12	start to get onto a bit
13	of a rant about these
14	issues occurring as a
15	result of driver
16	behaviour and that the
17	action of the motorists
18	isn't being made public.
19	I suggested to them they
20	may not want to go that
21	route as it goes against
22	the principles of Vision
23	Zero and they may get
24	some public backlash. I
25	think they understood

1 what I was tying to say." 2 So, stopping there, was Vision Zero part of your portfolio in terms of 3 communications around traffic safety? 4 5 Α. It was part of my portfolio. I will say, though, that I did share 6 7 that piece of work with Emily that I mentioned 8 before and I don't know that I'm an expert on 9 Vision Zero. 94 10 Q. Okay. What did you understand Vision Zero generally to be? 11 12 Α. About, you know, using different techniques to improve roadway safety, so 13 14 everything from engineering and education, 15 enforcement. I know there's 5Es. If I could 16 remember that, that would be great, but that was 17 my thought. 18 95 Q. Okay. To your knowledge, 19 as of February 2017, was it a commonly held view 20 amongst councillors that collisions on the Red Hill were as a result of driver behaviour? 21 22 A. I wouldn't know. 23 96 Q. As of 2017, was it your 24 impression that city staff held the view that collisions on the Red Hill Valley Parkway were 25

- 1 primarily the result of driver behaviour?
- A. I don't think I know that
- 3 either, sorry.
- 4 97 Q. As of February 2017, had
- 5 you had any discussions with public works staff
- about the cause of collisions on the Red Hill
- 7 Valley Parkway?
- A. I can't remember any
- 9 specific conversations.
- 10 98 Q. Do you remember any
- 11 generalities?
- 12 A. I don't think I do.
- 13 Sorry.
- 14 99 Q. Were you ever asked to
- 15 prepare communications messaging that focused on
- driver behaviour as the underlying cause for
- 17 collisions on the Red Hill?
- 18 A. I don't recall any
- 19 specific to the Red Hill. I do recall doing some
- 20 campaigns around speeding and texting. We had a
- 21 budget for a lot of road safety initiatives, and
- 22 so there would have been lots around driver
- 23 behaviour, but not specific to the Red Hill.
- 24 100 Q. Okay. Registrar, could
- you please take us to OD 7, images 182 and 183,

1	paragraph 528. So, it's just on the bottom of
2	that page and it goes over a little bit onto the
3	top of 183.
4	On May 26, 2017, you e-mailed
5	Mr. Moore under the subject line "Reporter
6	Questions" and you say:
7	"Martin and Dave Ferguson
8	met with a reporter from
9	the Spec yesterday to go
10	over safety improvements
11	along the LINC and Red
12	Hill. They did not
13	answer some questions
14	relating to lighting and
15	pavement and have
16	referred to reporter to
17	you. Do we have anything
18	we could provide her
19	(council updates?) about
20	lighting/pavement?"
21	And then on the next page, the
22	e-mail continues:
23	"She also asked for a
24	copy of the pavement
25	friction testing done on

1	the Red Hill Valley
2	Parkway. I had not heard
3	of this before. Is it a
4	<pre>public document?"</pre>
5	Stopping there, is the
6	reporter that you reference in your e-mail
7	Nicole O'Reilly from the Hamilton Spectator?
8	A. Yes.
9	Q. Did you speak to
10	Ms. O'Reilly directly about this enquiry?
11	A. I can't remember.
12	Q. Do you know if you would
13	have obtained this information from Mr. White or
14	Mr. Ferguson?
15	A. I'm not sure how it came
16	to me. Sorry.
17	Q. Do you recall if you were
18	with Mr. Ferguson and Mr. White when they spoke to
19	Ms. O'Reilly?
20	A. I don't believe I was.
21	Q. Between May and
22	July 2017, did you attend any interviews between
23	city staff and Spectator reporters at which the
24	Red Hill was discussed?
25	A. Can you just tell me the

1	date frame again, please?
2	Q. Yes. So, this is the end
3	of May, so I'm asking between May and July 2017.
4	A. I can't remember. I may
5	have, but I can't remember specifically.
6	Q. So, you say:
7	"They did not answer some
8	questions related to
9	lighting and pavement and
10	have referred the
11	reporter to you. Do we
12	have anything that we
13	could provide her
14	(council updates?) about
15	lighting/pavement?"
16	Which questions were
17	Mr. Ferguson and Mr. White unable to answer about
18	lighting and pavement?
19	A. I can't remember, so I
20	couldn't say.
21	Q. Okay. Do you know if you
22	actually were informed about the specific
23	questions?
24	A. I don't know.
25	Q. So, you go on to say:

1	"She has also asked for a
2	copy of the pavement
3	friction testing done on
4	the Red Hill Valley
5	Parkway."
6	To your knowledge, had
7	Ms. O'Reilly asked Mr. White and Mr. Ferguson
8	questions about friction testing results for the
9	Red Hill Valley Parkway?
10	A. I don't know.
11	109 Q. Do you know if she had
12	asked them directly for friction testing results?
13	A. I don't know.
14	110 Q. Did she reach out to you
15	specifically with this request for friction
16	testing results?
17	A. She may have.
18	Q. But you don't have a
19	specific recollection one way or another?
20	A. I don't. I would deal
21	with five media enquiries every day, and so it's
22	hard to remember this long ago with that volume.
23	Q. Okay. So, you go on to
24	say, after asking about the friction testing
25	results:

1	"I have not heard of this
2	before. Is it a public
3	document?"
4	What did you mean be that?
5	A. I would have been
6	wondering if it had been shared with council, if
7	we had a link for it or something like that that
8	goes on the website in any place so I could send
9	the link to Nicole if it was available.
10	Q. Okay. So, you would have
11	sent it to her had you been advised it was a
12	public document?
13	A. Yeah.
14	Q. And had you been advised
15	that it wasn't a public document, what would your
16	general practice have been?
17	A. If I'm not sure. I'm
18	not sure if I encountered that.
19	Q. You're not sure if there
20	was ever a situation in which somebody requested
21	something that wasn't a public documenter?
22	A. Sorry, I'm certain that
23	has happened. I'm not sure what my response would
24	be. I would see if it was possible to share it
25	and, if it wasn't, then I would definitely take

- 1 advice from a director or manager, GM, on what to
- 2 do.
- 3 116 Q. Okay. So, would it
- 4 generally then or is it fair to say that your
- 5 general practice would be to ask the director that
- 6 you were working with if it could be shared or
- 7 what could be done?
- 8 A. Definitely, yes.
- 9 117 Q. So, we haven't been
- 10 provided with a document indicating that Mr. Moore
- 11 ever responded to this e-mail. Did you have any
- 12 discussions with Mr. Moore about this e-mail or
- the questions you put to him in it?
- A. I don't remember any
- discussions about this specific enquiry. I will
- say, though, that we sat very close to each other.
- 17 My desk was very close to Gary's door, and so we
- 18 often spoke to each other in person, so that may
- 19 have been the case here. I can't remember,
- though.
- 21 118 Q. When you say it was just
- 22 outside of his door, like, your desk was right
- around the corner or a couple steps from his door?
- A. Yes. So, right outside
- 25 his door directly if you walked outside his door

- 1 was Diana's desk, and my desk was right beside
- 2 Diana's desk.
- 3 119 Q. Did Mr. Moore ever tell
- 4 you anything about friction testing on the Red
- 5 Hill Valley Parkway?
- A. Not that I can remember.
- 7 120 Q. Did he ever provide you
- 8 with any documents, reports, test results or
- 9 information in response to this e-mail?
- 10 A. I don't believe so.
- 11 121 Q. Did you follow up with
- 12 Mr. Moore when he didn't provide you with a
- response to this e-mail?
- 14 A. It would be my typical
- 15 practice to follow up, yes.
- 16 122 O. Okay. But you don't
- 17 recall one way or another if you did in this case?
- A. I can't remember this
- 19 circumstance.
- 20 123 Q. So, Ms. O'Reilly asked
- 21 specifically for pavement friction testing done on
- the Red Hill Valley Parkway. Did you take any
- steps beyond this e-mail to Mr. Moore to try to
- 24 locate information about Red Hill Valley Parkway
- 25 pavement friction testing to provide to her?

1 Α. I know that I definitely 2 took additional steps in the future. I had asked for this document a number of times. As you go 3 4 forward, you'll probably ask me about those. So, 5 I know I definitely asked for it a lot of times, but it wouldn't be my typical practice to 6 7 investigate for a document if it wasn't provided 8 to me. 9 124 Did you try to obtain Q. 10 information about friction testing on the Red Hill 11 Valley Parkway from other city staff to provide to 12 Ms. O'Reilly, aside from Mr. Moore? 13 I can't recall doing 14 that. I'm not sure. 15 So, I haven't seen 0. 16 e-mails along those lines. Would it be your 17 practice to do that in person? 18 Sometimes I would follow Α. 19 up with staff in person if I didn't get a response 20 via e-mail, especially engineering because I sat 21 on the same floor as them, so if they were ducking 22 my e-mails, I might go down, find them and say --23 let them know that I was looking for something and 24 see if they could help me. But, like I said, I can't remember back to 2017. It is hard to 25

- 1 remember where I was walking.
- 2 126 Q. Did Mr. Moore tell you
- 3 that he didn't have anything to give you in
- 4 response to Ms. O'Reilly's questions?
- 5 A. I can't recall what Gary
- 6 told me.
- 7 127 Q. Okay. Do you recall if
- 8 he advised you that he wasn't going to give you
- 9 the information that you had requested?
- 10 A. I can't recall what he
- 11 told me.
- 12 128 Q. Do you recall if he told
- you that the information you requested should not
- be provided to Ms. O'Reilly?
- 15 A. Again, I can't remember
- 16 what he said.
- 17 129 Q. Registrar, could you
- 18 please take us to a split screen and pull up
- 19 HAM25869 on one side and HAM25870 on the other
- side.
- 21 THE REGISTRAR: Sorry,
- counsel, can you repeat the first document ID for
- 23 me?
- MS. BRUCKNER: HAM25869.
- THE REGISTRAR: And, sorry,

1 the second one now? MS. BRUCKNER: HAM25870 at 2 3 image 1. 4 THE REGISTRAR: Thank you. 5 BY MS. BRUCKNER: 130 So, on March 24, 2017, 6 Q. 7 Mr. White submitted an information report, an 8 information update, apologies, about safety 9 improvements for the LINC and the Red Hill Valley 10 Parkway approved in December 2015 to the mayors and members of council, and the e-mail that we 11 12 have up is the circulation e-mail for this information update and you are copied on it at the 13 14 top. 15 Registrar, do you mind just 16 pulling out the CC on that e-mail. 17 So, you're copied as a 18 recipient on this information update that goes 19 around March 24, 2017. Do you recall receiving 20 this information update? 21 Α. I don't. I would have 22 received a lot of things like this on the regular. 23 131 Q. Registrar, you can take 2.4 down the call out.

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Would you have reviewed this

25

- 1 information update on receiving it?
- 2 A. It would be my practice
- 3 to look at documents like this, yes.
- 4 132 Q. Registrar, on the
- 5 information report or update, apologies, could you
- 6 please take us to image 3.
- 7 So, Appendix B to this
- 8 information update sets out the medium and
- 9 long-term safety improvements for the Red Hill and
- 10 LINC, and you'll see that conduct pavement
- friction testing is a medium term option and it's
- 12 listed as completed in this information update.
- 13 Did you note that this
- 14 medium-term safety option had been listed as
- 15 completed in March 2017?
- 16 A. I don't remember
- 17 reviewing this one specifically.
- 18 133 Q. Okay. To your knowledge,
- did Ms. O'Reilly's request for pavement friction
- 20 testing results in May 2017 relate to this
- 21 publicly disclosed document?
- A. I couldn't say.
- 23 134 Q. As of May 2017, what, if
- 24 anything, had you been told about whether
- 25 engineering services had done any friction testing

- on the Red Hill Valley Parkway in 2016?
- 2 A. Beyond what you've shown
- 3 me, I can't really recall anything else.
- 4 135 Q. Okay. When you say that,
- 5 are you fairly certain that there weren't any
- discussions or you just don't recall one way or
- 7 another?
- A. I just can't recall.
- 9 136 Q. Registrar, you can take
- this down and if you could take us to OD 7,
- 11 page 183, paragraph 529.
- 12 On May 30, 2017, Ms. O'Reilly
- 13 e-mailed Councillor Conley and requested
- information on pavement friction testing conducted
- on the Red Hill Valley Parkway. Were you aware
- 16 that Ms. O'Reilly had reached out to Councillor
- 17 Conley for this information?
- 18 A. I was not.
- 19 137 Q. Registrar, you can take
- this down and if you can call out paragraphs 530
- 21 to 532.
- So, Councillor Conley and his
- assistant engage in some back and forth with city
- 24 staff looking for friction testing results in
- June 2017. As of June 2017, were you aware that

- 1 Councillor Conley had reached out to city staff to
- 2 try to obtain friction testing results for the Red
- 3 Hill Valley Parkway?
- A. I was not.
- 5 138 Q. Did Mr. Moore or any
- 6 other city staff discuss a request for friction
- 7 testing results from the Red Hill Valley Parkway
- 8 from Councillor Conley with you in June or
- 9 July 2017?
- 10 A. I don't believe so.
- 11 139 Q. Did you take any steps
- 12 between late May, when you received Ms. O'Reilly's
- e-mail, and July 2017 to obtain friction testing
- 14 results for the Red Hill Valley Parkway from any
- 15 city staff person?
- A. Between May and July? I
- 17 can't really recall. Sorry.
- 18 140 Q. And, again, when you say
- 19 you can't recall, you can't recall one way or the
- 20 other?
- 21 A. No.
- 22 141 Q. Registrar, you can take
- this down and if you could take us to HAM52704.
- 24 So, on July 15, 2017,
- Ms. O'Reilly's article, "Highway traffic

- 1 tragedies: Why are there so many crashes on the
- 2 Red Hill?" is published in the Hamilton Spectator.
- 3 Did you review this article after it was
- 4 published?
- 5 A. I would have, yes.
- 6 142 Q. Would you have been
- 7 reviewing it as part of your role as
- 8 communications officer for the public works
- 9 department?
- 10 A. It was my practice to
- 11 read the media reports from the day before or in
- the morning when I started work each day.
- 13 143 Q. Okay. And is that
- something that you were doing as part of your role
- 15 as communications officer?
- 16 A. I think that's an
- expectation of me and my job, yes.
- 18 144 Q. So, Mr. Moore and
- 19 Mr. Ferguson are quoted in this article. Were you
- 20 involved in preparing any city staff person for
- interviews with Ms. O'Reilly in connection with
- 22 this article?
- 23 A. It would have been my
- 24 practice to connect with spokespeople before they
- did an interview with a member of the media just

- 1 to maybe run through some key messages or practice
- 2 some tough questions. That said, I don't remember
- 3 if I did that in this case.
- 4 145 Q. Do you recall if you
- 5 attended interviews connected with this article?
- A. I'm not sure.
- 7 146 Q. Were you involved in any
- 8 fact checking processes engaged in by the
- 9 Spectator in connection with this article?
- 10 A. I don't believe so.
- 11 147 Q. Did the Spectator call or
- 12 e-mail you to confirm quotes from city staff that
- were going to be used in this article?
- 14 A. Did they call me to
- 15 confirm if the quotes were correct?
- 16 148 Q. Mm-hmm.
- 17 A. I don't think so.
- 18 149 Q. Okay. Do you know if
- that's a practice that the Spectator usually
- employs?
- 21 A. I have not experienced
- that with the Spectator, except for maybe a few
- occasions that I couldn't even quote what they
- 24 would be about, but I don't think they were about
- 25 this.

1	150 Q. To your knowledge, did
2	the Spectator call or e-mail city staff to confirm
3	quotes from them that would be included in this
4	article?
5	A. I don't think so, but I
6	couldn't say for sure.
7	Q. Was it part of your role
8	to follow up with city staff after a media
9	interview in which they have been quoted?
10	A. If I was able to do that,
11	I would. Like I said before, public works was, at
12	this period of time prior to the pandemic for
13	sure, getting a lot of media enquiries every day,
14	and so it was difficult to manage that all the
15	time, but if possible, I would have followed up
16	with them if it was relevant.
17	Q. In a circumstance in
18	which a city staff person felt they had been
19	misquoted or an article contained inaccurate
20	information, would they come to you about that?
21	A. That would be my
22	expectation, that they would be the subject matter
23	expert. If they were misquoted or there was
24	inaccurate information, I wouldn't be able to tell
25	that, so I would rely on them to let me know. And

- if that was the case, I would follow up with the
- 2 media outlet to let them know, if it was something
- 3 significant.
- 4 153 Q. And were staff generally
- 5 aware that you relied on them to let you know if
- there was something inaccurate in a media article?
- 7 A. That would be part of our
- 8 media training, so yes.
- 9 154 Q. Did either Mr. Ferguson
- or Mr. Moore reach out to you to express concerns
- about being misquoted in this article after it was
- 12 published?
- A. I don't recall that.
- 14 155 Q. Okay. You don't recall
- one way or the other or you're fairly certain it
- 16 didn't happen?
- 17 A. I don't recall one way or
- 18 the other.
- 19 156 Q. Do you recall if
- 20 Mr. Ferguson or Mr. Moore expressed any other
- 21 concerns to you to you about this article?
- 22 A. I don't recall them
- sharing any concerns with me about it.
- 24 157 Q. Registrar, could you
- 25 please take us to image 2 of this document, and if

1	you can call out the last quarter of the page
2	under, "The Red Hill Valley Parkway was
3	originally," so it's, I think, five paragraphs up
4	from the bottom of the page. Thank you.
5	So, the article says:
6	"The Red Hill Valley
7	Parkway was originally
8	paved with stone mastic
9	asphalt, a more expensive
10	mix that's supposed to
11	last longer. It is known
12	to be slightly more
13	slippery, though still
14	meeting provincial
15	standards in the first
16	few months, but typically
17	it has "
18	(Technical interference)
19	THE REGISTRAR:
20	Mr. Commissioner, I think counsel is just frozen.
21	JUSTICE WILTON-SIEGEL: Yes.
22	I was wondering whether others had the same
23	situation.
24	MS. TALEBI: Yes, she's frozen
25	for us as well.

1	TH	E REGISTRAR: Okay. Hi,
2	Ms. Bruckner. Can yo	u hear us okay?
3	MS	. BRUCKNER: Yes. We just
4	dropped out of the Zo	om.
5	ТН	E REGISTRAR: You didn't
6	leave the call, but y	ou were just frozen for us.
7	If you're okay to con	tinue.
8	ВУ	MS. BRUCKNER:
9	158 Q.	Ms. Graham, where were we
10	when we froze?	
11	Α.	I think you were just
12	reading the first par	agraph.
13	159 Q.	So, the first paragraph
14	here says:	
15		"The Red Hill Valley
16		Parkway was originally
17		paved with stone mastic
18		asphalt, a more expensive
19		mix that's supposed to
20		last longer. It is known
21		to be slightly more
22		slippery, though still
23		meeting provincial
24		standard in the first few
25		months, but typically has

1	better friction once the
2	road is worn down."
3	Stopping there, in July 2017,
4	were you aware that the Red Hill Valley Parkway
5	had been paved with SMA?
6	A. I was aware from reading
7	an article like this, but I didn't have any
8	additional knowledge about what that was.
9	Q. So, the article
10	continues:
11	"Yet that 2015
12	engineering report found
13	crashes when the road is
14	wet are inexplicably
15	going up, not down, and
16	recommended the City
17	study friction and the
18	City did test friction
19	later that year, the
20	Spectator has learned,
21	but the results were
22	never made public. And
23	there's no official
24	report, Moore said, only
25	an informal chart sent in

1	an e-mail in
2	December 2015. The
3	friction testing was not
4	fulsome and the results
5	were inconclusive, he
6	said."
7	So, you had asked for friction
8	testing results from Mr. Moore on May 26, 2017.
9	Did you note Mr. Moore's comment about an informal
10	chart from December 2015 recording friction
11	testing results for the Red Hill Valley Parkway
12	when you reviewed this article?
13	A. I really can't remember.
14	I know I would have read this article. I can't
15	remember if I made note of that or not.
16	Q. Did Mr. Moore tell you
17	about or give you an informal chart of friction
18	testing results from December 2015 in response to
19	your request in May 2017?
20	A. I don't think so.
21	Q. Did you follow up with
22	Mr. Moore after reviewing this article to request
23	a copy of the informal chart?
24	A. I don't remember doing
25	that.

- 1 163 Q. Would it be your general 2 practice to follow up on learning that something 3 that you had been previously asked for by a member of the media existed? 5 A. I would have expected myself to follow up in this situation. I just 6 7 can't remember if I did or not. 8 164 Q. So, I haven't seen an 9 e-mail follow up. Is this something that you potentially would have done in person? 10 Like I said, I did speak 11 Α. 12 with Gary in person because our desks were very close to each other, but I don't recall this 13 14 instance.
- 15 165 Q. Did Mr. Moore ever tell
- you that friction testing results for the Red Hill
- 17 Valley Parkway were inconclusive?
- 18 A. I don't remember if he
- 19 said that to me or not.
- 20 166 Q. Did Mr. Moore ever tell
- 21 you anything about there not being an official
- report on friction testing, but only an informal
- 23 chart?
- 24 A. I just remember that from
- 25 this article.

- 1 167 Q. Did Mr. Moore ever give
- 2 you the informal chart referenced in this article?
- 3 A. I don't believe he did.
- 4 168 Q. To your knowledge, does
- 5 the informal chart exist?
- A. I think I did see an
- 7 informal chart as part of our document review,
- 8 like fast-forward into 2019, but I don't know for
- 9 sure. I think so.
- 10 169 Q. Okay. To your knowledge,
- 11 had engineering services done friction testing on
- the Red Hill Valley Parkway in late 2015 or 2016?
- 13 A. Did I know if they did it
- 14 or not?
- 15 170 Q. To your knowledge, had
- 16 engineering services done friction testing on the
- 17 Red Hill Valley Parkway in late 2015 or 2016?
- 18 A. I didn't know, I don't
- 19 think.
- 20 171 Q. Okay. Do you know now if
- 21 friction testing was performed on the Red Hill
- 22 Valley Parkway in 2015 or 2016?
- 23 A. I'm not sure if I follow
- the dates that you're asking about. Sorry.
- 25 172 Q. Sorry. So, just to

- confirm, you're not sure if engineering services
- 2 performed friction testing on the Red Hill Valley
- 3 Parkway in 2015 or 2016?
- 4 MS. TALEBI: Sorry,
- 5 Mr. Commissioner. I don't mean to interrupt. I'm
- just not sure if I got the timeframe. I'm not
- 7 sure if counsel is asking sitting here today if
- 8 Ms. Graham is aware of any friction testing being
- 9 done at that time period or if she's referring to
- this time period in 2017.
- MS. BRUCKNER: I think we've
- 12 established that she didn't know at the time and
- 13 I'm now asking at any point.
- 14 JUSTICE WILTON-SIEGEL: Right.
- 15 I think the question is does she know now whether
- testing was done in late 2016 or 2017. Is that
- 17 correct?
- MS. BRUCKNER: Late 2015 or
- 19 2016, but yes.
- 20 JUSTICE WILTON-SIEGEL: Late
- 21 2015 or 2016.
- MS. TALEBI: And so, to the
- extent that's the question, Mr. Commissioner, I'm
- not sure that's relevant to anything, whether
- 25 Ms. Graham now, obviously having reviewed all of

1	the information in relation to this enquiry, is
2	aware of that, whether friction testing was done
3	at that time period.
4	JUSTICE WILTON-SIEGEL: Well,
5	it might be relevant to questions with respect to
6	a subsequent period, so I would allow the
7	question. Is there clarity, Ms. Graham, around
8	the question that's being asked?
9	THE WITNESS: I'm just not
10	sure if I remember when the dates are of all the
11	friction testing. I'm sorry.
12	JUSTICE WILTON-SIEGEL: Okay.
13	BY MS. BRUCKNER:
14	Q. So, the article goes on:
15	"But instead of doing
16	further testing as was
17	recommended, the City has
18	decided to repave."
19	As of July 2017, was it your
20	understanding that the City's decision to repave
21	was related to inconclusive friction testing on
22	the Red Hill Valley Parkway?
23	A. My understanding that it
24	was related to maintenance, upcoming maintenance,
25	regular, like, planned maintenance.

1	Q. Okay. Who advised you
2	that it was related to regular planned
3	maintenance?
4	A. I couldn't say for sure.
5	I would have been advised for a member of likely
6	engineering services.
7	Q. At the time that you
8	reviewed this article and saw the reference to
9	repaving being connected to potentially
10	inconclusive friction testing results, did you
11	reach out to Mr. Moore to ask him about that?
12	A. I can't remember the
13	conversations back this far.
14	176 Q. Registrar, could you take
15	us over to image 3 and just pull out the first
16	paragraph at the top of that page.
17	So, the article continues on
18	the next page:
19	"All we got was an
20	indication that we should
21	do further work, Moore
22	said. It was moot when
23	we decided to go ahead
24	with repaving."
25	Did Mr. Moore or any other

- 1 city staff advise you that friction testing on the
- 2 Red Hill Valley Parkway had given an indication
- 3 that the City should do further work?
- A. I don't believe so.
- 5 177 Q. When you reviewed this
- 6 article, did you follow up on that statement with
- 7 Mr. Moore?
- A. I can't remember.
- 9 178 Q. Did you have any
- 10 discussions with Mr. Moore about this article or
- 11 the friction testing referenced in it?
- 12 A. I can't remember.
- 13 179 Q. Do you recall if you had
- any discussions with Dave Ferguson or Martin White
- about the content of the article after it was
- 16 published?
- 17 A. I can't recall talking to
- 18 David or Martin.
- 19 180 Q. Would understanding the
- 20 information provided by Mr. Moore in this article
- 21 have assisted you in your role as public works
- 22 communication officer?
- 23 A. Would understanding the
- information? I would have relied on Gary to help
- 25 me understand. As I said, I'm not a professional

- engineer, so -- does that answer your question?
- 2 181 Q. So, let me reframe it a
- 3 little bit. It's my understanding from your
- 4 evidence that you're not certain whether or not
- 5 you approached Mr. Moore to follow up with him
- about the comments that were made to the Spectator
- 7 in this article. Would having more details about
- 8 those comments have assisted you going forward in
- 9 your role as communications officer?
- 10 A. Likely. It's likely that
- I would have asked for more information about it.
- 12 182 Q. Okay. Would it have been
- your general practice to approach him on reading
- 14 an article like this?
- 15 A. It would have been my
- 16 general practice to approach a spokesperson if
- there was an article like this one that, kind of,
- points out inconsistent messaging like in this
- 19 way. I would have followed up, yes.
- 20 183 Q. Okay. Do you have any
- 21 recollection as to how Mr. Moore responded, if you
- 22 did indeed follow up?
- A. I just don't remember
- having that conversation with him.
- 25 184 Q. Registrar, could you pull

1	out the next couple of paragraphs. Yes, that's
2	fine. Thank you.
3	So, the article goes on and
4	says:
5	"The City refused to
6	share the chart with the
7	Spectator. No one ever
8	releases that type of
9	information because it's
10	the first thing anybody
11	would use in a lawsuit,
12	Moore said."
13	Were you involved in the
14	City's decision not to share the informal chart
15	with the Spectator?
16	A. No. That would have been
17	a decision made by a director, somebody above me.
18	Q. Do you have any knowledge
19	about who made that decision?
20	A. I don't know.
21	Q. Do you know who would
22	have been consulted in making the decision not to
23	share the chart with the Spectator, if anyone?
24	A. I couldn't say.
25	Q. When you read this

- 1 article, would you have taken steps to determine
- 2 who made the decision not to share the chart with
- 3 the Spectator and why?
- 4 A. I likely would have maybe
- 5 asked more questions to Gary, but like I said, I
- just don't remember having that conversation.
- 7 188 Q. Aside from Mr. Moore, is
- 8 there anyone else that you would have approached
- 9 to speak to about the decision not to provide the
- informal chart to the Spectator?
- 11 A. I'm not sure. I mean,
- 12 potentially the general manager maybe. I'm not
- 13 sure.
- 14 189 Q. But you don't have any
- 15 recollection of approaching anyone else?
- 16 A. I don't.
- 17 190 Q. Did you take any steps to
- 18 obtain the informal chart yourself?
- 19 A. I think I am asking for
- it and I asked for it again in the future, so I
- 21 think those are steps I was taking.
- 22 191 Q. Okay. Aside from those
- steps, did you do anything else to try and obtain
- the informal chart?
- 25 A. Besides asking for it a

1	bunch of times, I didn't take any other steps, no.
2	192 Q. Okay. Did you develop
3	any communications messaging or strategy in
4	response to the publication of this article?
5	A. I don't believe I did.
6	193 Q. Registrar, you can take
7	this down and if you can take us into OD 9A,
8	image 16, paragraph 26. Thank you.
9	So, Ms. Graham, we're jumping
10	ahead a little bit in time just for your context.
11	On May 25, 2018, Nicole O'Reilly e-mails Mr. Moore
12	regarding an updated contact for Red Hill Valley
13	Parkway enquiries. She says:
14	"I was looking for an
15	update on the asphalt
16	testing on the Red Hill
17	Valley Parkway and what's
18	happening with plans to
19	shave and pave. Hoping
20	you can connect me with
21	the right person to
22	answer questions about
23	this. Thanks and good
24	luck in your new
25	position."

1	Registrar, could you take this
2	down and pull out paragraph 27. So, this is the
3	period of time where Mr. Moore is moving to the
4	LRT. He forwards this e-mail to you and says:
5	"Nicole is following up
6	on the pavement condition
7	investigation and what we
8	are going to do. I'll
9	let you run with this."
10	Did you have any discussions
11	with Mr. Moore about this e-mail either before or
12	after he sent it to you in terms of how you were
13	going to run with it?
14	A. I don't remember
15	specifically any conversations.
16	194 Q. What asphalt testing on
17	the Red Hill Valley Parkway was Ms. O'Reilly
18	referring to in this e-mail?
19	A. I believe she's referring
20	to the testing that was done for the hot in-place
21	work that was we were investigating.
22	195 Q. Did you have discussions
23	with her about this request?
24	A. I don't recall. It looks
25	to me like she went straight to Gary.

1	196 Q. So, just pausing here for
2	a moment, between July 2017 when Ms. O'Reilly's
3	article that we were just looking at was published
4	and May 2018 when this exchange was occurring, had
5	you taken any further steps to locate friction
6	testing results for the Red Hill Valley Parkway?
7	A. I don't think so.
8	197 Q. Had Ms. O'Reilly followed
9	up in this period of time about the pavement
10	friction testing results for the Red Hill Valley
11	Parkway?
12	A. She may have. She may
13	have phoned me. I don't know for sure.
14	198 Q. Had she phoned you, how
15	would you have responded to that request?
16	A. Like, in what format
17	would I have responded?
18	199 Q. What would your answer
19	have been if she had asked you for the friction
20	testing results again during this time period?
21	A. I would have asked Gary,
22	I guess, the director, whoever is in the director
23	chair, for it. It's not my responsibility or my
24	role to be an investigator, but I would have tried
25	to be a liaison between the media and our

- spokespeople to get them the information that they needed.
- 3 200 Q. If you hadn't been able
- 4 to obtain information about friction testing
- 5 results from city staff, what would you have told
- 6 Ms. O'Reilly?
- 7 A. It's hard to say for sure
- 8 what I would have said. I'm not sure.
- 9 201 Q. Registrar, could you
- 10 please call out paragraphs 28 and 29.
- So, this is just the
- 12 continuation of this exchange. So, you reply to
- 13 Mr. Moore:
- "Do you know who has this
- intel now?"
- What did you mean by that?
- 17 A. Well, I think this is
- during the period, as you said, where Gary is
- 19 transitioning into the LRT role, and so I think I
- 20 was asking does he know, like, who I should ask.
- 21 Like I said before, if I did know who to direct a
- 22 media inquiry to, I would ask for direction, so I
- think that's what I was doing here.
- 24 202 Q. Did Mr. Moore direct you
- 25 to someone else to obtain information about the

1	Red Hill Valley Parkway pavement or the asphalt
2	testing?
3	A. I don't remember how he
4	responded.
5	Q. So, I haven't seen an
6	e-mail response to this. Do you recall if he
7	responded at all?
8	A. I can't recall.
9	Q. Registrar, could you take
10	this down and take us to HAM53162 at image 3, and
11	if you don't mind just calling out the very bottom
12	e-mail there. That's great. Thank you.
13	On May 29, 2018, you e-mail
14	Mr. McGuire about the shave and pave for the Red
15	Hill Valley Parkway and LINC. You write:
16	"Hi, Gord. Do you know
17	who would have
18	information about
19	upcoming Red Hill Valley
20	Parkway/LINC shave and
21	pave for 2019? Spec is
22	asking for some info, but
23	I would have typically
24	asked Gary."
25	And then a little bit further

1	up the chain, Mr. McGuire responds:
2	"I'm not sure where that
3	landed. We are waiting
4	for new technology called
5	hot in-place. Marco Oddi
6	may have some insights."
7	And just continuing up this
8	chain, Registrar, could you please take us to
9	image 2 and call out the blue e-mail that's
10	just yes, right there.
11	So, there's a bit more back
12	and forth and then Mr. Oddi responds:
13	"We, asset management,
14	design, construction and
15	the geotechnical
16	consultant are reviewing
17	the hot in-place
18	recycling asphalt
19	technology to see if it
20	is an option for the Red
21	Hill Valley Parkway
22	mainline resurfacing.
23	The ramps will be
24	resurfaced using the
25	traditional mill and pave

1	option."
2	So, when Mr. Oddi referenced
3	hot in-place here, did you take steps to educate
4	yourself about hot in-place recycling at this
5	point?
6	A. I do recall asking some
7	questions. I think I had a conversation with
8	Michael Becke who explained to me what hot
9	in-place was, just so I had an understanding of
10	what that meant.
11	Q. Registrar, could you pull
12	down the call out and take us over on to image 1
13	and 2, like, so that we have both images up since
14	we're going to go through the rest of the chain.
15	So, you respond to Mr. Oddi's
16	e-mail, which is just above on the second
17	image that we have. You say:
18	"Thank you, Marco. Would
19	you be able to provide
20	this info to the Spec?"
21	And Mr. Oddi responds at the
22	very bottom of the next page Registrar, would
23	you mind just pulling out the blue text there
24	and he says:
25	"We should probably

1	respond that the Red Hill
2	Valley Parkway
3	resurfacing is planned
4	for 2019 and that more
5	information should be
6	available later this
7	fall. This would avoid
8	questions regarding the
9	hot in-place technology
10	and its use/not use."
11	At this point in time, was the
12	City trying to avoid raising hot in-place
13	recycling with the media?
14	A. I don't think that's
15	necessarily true, no. I don't know but I don't
16	think so.
17	Q. Okay. Did you have any
18	discussions with Mr. Oddi about why he wanted to
19	avoid questions regarding the hot in-place
20	technology and its use/not use?
21	A. Not that I can remember.
22	Q. Registrar, could you pull
23	this down and go to the next e-mail, May 30, 2018.
24	So, on May 30, 2018, you send
25	an e-mail in this e-mail chain and say:

1	"The reporter is also
2	looking for the results
3	of asphalt testing."
4	Registrar, you can close this
5	down.
6	So, you are not copied on the
7	subsequent e-mails that occur in this e-mail
8	chain. Did you ever receive a response to your
9	e-mail about the reporter looking for the results
10	of asphalt testing for the Red Hill Valley
11	Parkway?
12	A. I don't know for sure. I
13	don't think so.
14	Q. So, at this point in
15	time, Ms. O'Reilly has asked for the Red Hill
16	Valley Parkway asphalt testing. She's also asked
17	for friction testing. What steps had you taken to
18	try to get information to answer questions about
19	the pavement on the Red Hill Valley Parkway?
20	A. I think beyond asking the
21	spokespeople for the information, I don't think
22	that I was really able to take many other steps
23	beyond what I did.
24	Q. Okay. So, I think you
25	said that you didn't think that you got a response

- 1 to this e-mail. When you didn't get a response to
- 2 the e-mail asking about the asphalt tests, did you
- 3 take any further steps to try and get this
- 4 information from someone else?
- 5 A. Like I said, I'm not
- 6 sure. I can't remember back this far. It would
- 7 be my typical practice to try to walk down the
- 8 hall and see if I could get a response, like, in
- 9 person. I may have done that. I don't know for
- 10 sure.
- 11 210 Q. Okay. And you don't have
- any recollection of how staff approached, if you
- did reach out to them in person? Let me rephrase
- 14 that.
- 15 You don't have any
- 16 recollection of how staff responded if you did
- reach out to them in person for this?
- 18 A. I don't.
- 19 211 Q. So, this e-mail chain
- 20 continues. Ms. Cameron -- Registrar, can you just
- 21 pull out the top couple of e-mails there, so the
- first half of image 1.
- So, Ms. Cameron removes you
- from this e-mail chain and writes to Mr. Oddi and
- 25 Mr. McGuire:

1	"Gary uploaded a lot of
2	Red Hill files in
3	ProjectWise under the
4	director's office,
5	engineering services.
6	I'm not sure if the
7	pavement testing was
8	there, but I know it was
9	Golder who did it."
10	And then she sends a
11	subsequent e-mail in which she sends what I
12	believe is a link to an S-drive folder. As of
13	May 2018, did you have access to ProjectWise?
14	A. I don't think so.
15	Q. Did you ever get access
16	to ProjectWise?
17	A. I did get access to it,
18	but I never knew how to use it, so I think it was
19	later, though.
20	Q. Do you have any sense of
21	when it was that you would have received access to
22	ProjectWise?
23	A. Probably in 2019 or 2020,
24	something like that.
25	Q. Okay. At this point in

- 1 time, in May 2018, did you have access to the
- 2 S-drive?
- 3 A. Yeah, yeah.
- 4 215 Q. Were you ever advised
- 5 that Ms. Cameron had provided information to
- 6 Mr. McGuire and Mr. Oddi that might have been
- 7 responsive to your e-mail asking about Red Hill
- 8 Valley Parkway asphalt testing results?
- 9 A. I don't remember.
- 10 216 Q. Were you sent the S-drive
- link that's set out in Ms. Cameron's e-mail?
- 12 A. I don't remember. I
- don't think so.
- 14 217 Q. Okay. Were you ever
- provided with any documents to review in response
- to that request for asphalt testing?
- 17 A. I don't think so.
- 18 218 Q. Do you recall if you
- responded to Ms. O'Reilly's request?
- 20 A. I don't recall.
- 21 219 Q. What information, if any,
- did you convey to Ms. O'Reilly in response to her
- 23 request about asphalt testing?
- 24 A. I don't recall if I spoke
- with her or not.

1	Q. Would it generally have
2	been your practice not to respond to a request
3	from a member of the media?
4	A. It certainly would not be
5	my preference. As an organization, we would never
6	want a media story that says we weren't available
7	for comment or that we didn't provide information
8	whenever we could, so it wouldn't have been my
9	preference to do that.
10	Q. Okay. But there were
11	circumstances when it occurred?
12	A. Certainly if I couldn't
13	get information from a spokesperson or wasn't able
14	to access something, yes.
15	Q. Okay. And do you recall
16	if this was one of those circumstances?
17	A. I don't recall.
18	223 Q. Okay. As of May 2018,
19	what was your understanding as to whether or what
20	pavement friction testing had been conducted on
21	the Red Hill Valley Parkway, if you had any?
22	A. I don't think I had an
23	understanding. I knew that there was testing
24	happening as it, like, related to the hot in-place
25	investigation, but that was it, I think, that I

1	knew about, I believe.
2	Q. Registrar, could you
3	please take us to overview document 9A, image 35,
4	paragraphs 87 and 88.
5	So, on July 17, 2018, Mr.
6	McGuire sent you and Mr. Moore a calendar
7	invitation for the following day, which was
8	July 18, under the subject line "Discuss Red Hill
9	Valley Parkway Asphalt Testing." Ms. Cameron then
10	responds to Mr. Moore on this e-mail and she says:
11	"Jasmine needs this
12	meeting to take place
13	tomorrow morning and this
14	seems to be the only time
15	you are all available."
16	Why did Mr. McGuire want to
17	meet with you and Mr. Moore about the Red Hill
18	Valley Parkway asphalt testing on July 18, 2018?
19	A. So, I don't recall this
20	meeting specifically; however, in reviewing the
21	other documents that are around this same time, I
22	believe this was in preparation for an interview
23	with Nicole from the Spectator. And I think also
24	this was around the time that Gord and Gary were
25	kind of transitioning information still, I

- 1 believe, and so my role in this meeting would have
- been -- I would only have been there if we were
- doing, preparing, for a media interview or
- 4 something like that, so I'm only assuming that
- 5 this is related to preparing for that.
- 6 225 Q. Okay. Registrar, could
- 7 you take us to overview document 9A, images 36 and
- 8 37, paragraph 89.
- 9 So, on July 19, 2018,
- 10 Ms. O'Reilly's article titled "City testing
- 11 asphalt on Red Hill Valley Parkway" is published
- in the Spectator. Is that the media article that
- 13 you were referencing?
- 14 A. It is, yes.
- 15 226 Q. And so, Mr. McGuire is
- 16 quoted in this article. Do you believe that your
- meeting with Mr. McGuire and Mr. Moore was in
- 18 connection with preparing Mr. McGuire for this
- 19 interview?
- 20 A. I'll just clarify that I
- 21 don't remember that meeting. I'm not actually
- confident it ever happened with the three of us,
- 23 but I do think that the calendar invite was to
- 24 prepare for this.
- 25 227 Q. Okay. Do you recall if

- 1 you met with Mr. McGuire without Mr. Moore being
- present to prepare him for this interview?
- A. I think I did, yes.
- 4 228 Q. But you don't recall if
- 5 there was then a subsequent meeting that included
- 6 Mr. Moore as well?
- 7 A. (Inaudible).
- 8 229 Q. Did you attend
- 9 Mr. McGuire's interview or discussion with
- 10 Ms. O'Reilly for this article?
- 11 A. I'm not sure.
- 12 230 Q. Did you review this
- article in July 2018 when it was published?
- 14 A. I don't remember, but it
- would have been my practice to do so.
- 16 231 Q. Okay. Registrar, could
- you please call out paragraph 7 from the top, so
- it starts, "Last December."
- 19 THE STENOGRAPHER: I'm sorry
- 20 to interrupt, Ms. Bruckner. Can I just clarify an
- answer that I didn't catch?
- MS. BRUCKNER: Of course.
- THE STENOGRAPHER: The
- 24 question was: But you don't recall if there was
- 25 then a subsequent meeting that included Mr. Moore

1	as well?	
2		MS. BRUCKNER: Yes.
3		THE WITNESS: Do you want me
4	to answer it again?	
5		THE STENOGRAPHER: Yes,
6	please.	
7		THE WITNESS: I don't remember
8	that.	
9		BY MS. BRUCKNER:
10	232	Q. So, this article states:
11		"Last December, the City
12		took smaller samples of
13		the asphalt to test the
14		viability of recycling.
15		At the time, the City's
16		former engineering
17		director said they were
18		aware some people felt
19		the Red Hill Valley
20		Parkway was slippery.
21		That was part of the
22		motivation for testing
23		the asphalt."
24		Registrar, could you close
25	this and call out a	couple more paragraphs or all

1	the way down to the bottom of the page is fine.
2	So, Mr. McGuire said:
3	"Those test results came
4	back inconclusive, but
5	the City believes hot
6	in-place is possible."
7	Did you discuss December 2017
8	asphalt testing on the Red Hill Valley Parkway
9	with Mr. McGuire or Mr. Moore prior to this
10	interview that Mr. McGuire gave?
11	A. I don't remember.
12	Q. So, the article goes on
13	to say:
14	"In December 2015,
15	friction testing on the
16	Red Hill Valley Parkway
17	also came back as
18	inconclusive with a
19	consultant recommending
20	further testing.
21	Instead, the City opted
22	to move ahead with
23	repaving ahead of
24	schedule."
25	Did you discuss inconclusive

- 1 December 2015 friction testing results for the Red
- 2 Hill Valley Parkway with Mr. McGuire or Mr. Moore
- 3 before this article was published?
- 4 A. I really can't remember.
- 5 234 Q. Did you speak to either
- 6 Mr. McGuire or Mr. Moore about this content from
- 7 this article after the article was published?
- 8 A. I mean, certainly at some
- 9 point we did go back to this article. I don't
- 10 remember at this time if we did or not.
- 11 235 Q. At what point do you
- 12 recall going back to this article?
- 13 A. This was definitely in my
- review once, like, fast-forward to 2018, the end
- of 2018. I went back and looked at this for sure.
- 16 236 Q. Did the article stand out
- to you when you went back and looked at it in
- 18 2019?
- 19 A. Well, it certainly was
- 20 related to friction testing, so yes.
- 21 237 Q. Do you recall if either
- 22 Mr. Moore or Mr. McGuire brought friction testing
- results to meetings in July of 2018 to prep for
- this interview?
- A. I don't think they did.

1 After this article was 238 Ο. 2 published, did you reach out to Mr. Moore or Mr. McGuire about asphalt or friction testing 3 results for the Red Hill Valley Parkway referenced 5 in the article? I don't believe so. 6 7 239 So, there's a reference Ο. here to the City opting to move ahead with 8 9 repaving ahead of schedule, which appears to connect it again to the inconclusive friction 10 testing results. I think you had indicated that 11 12 it was your understanding that the repaving was 13 part of scheduled maintenance work. Did you reach 14 out to Mr. Moore or Mr. McGuire about the purpose 15 of the repaving when you reviewed this article? 16 Α. I don't think so. I 17 don't think the difference was on my radar at that 18 point. 19 240 Q. Okay. Was Ms. O'Reilly 20 still looking for asphalt testing and/or friction 21 testing results from the Red Hill Valley Parkway 22 at the time this article was published, in July 2018? 23 2.4 I couldn't say what she Α.

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was looking for then.

25

- 1 241 Q. Do you know if you had
- 2 received further requests from her for friction
- 3 testing results or asphalt testing results as of
- 4 July 2018?
- 5 A. I don't remember anything
- 6 specific.
- 7 242 Q. Okay. Did either
- 8 Mr. McGuire or Mr. Moore approach you to express
- 9 concerns about the accuracy of the information
- 10 about asphalt or friction testing on the Red Hill
- 11 Valley Parkway in this article?
- 12 A. I don't remember that, if
- 13 that happened or not.
- 14 243 Q. So, I see that it is
- 15 10:58 and I'm about to move on to a new topic.
- Would this be a good time to take our morning
- 17 break?
- 18 JUSTICE WILTON-SIEGEL: Sounds
- 19 like it. Let's take our usual 15-minute break and
- 20 return at 11:15.
- 21 --- Recess taken at 10:59 a.m.
- 22 --- Upon resuming at 11:15 a.m.
- MS. BRUCKNER: Commissioner,
- 24 may I proceed?
- JUSTICE WILTON-SIEGEL: Yes,

1	please proceed, Ms. Bruckner.
2	BY MS. BRUCKNER:
3	Q. Registrar, could you take
4	us to overview document 9A, image 97,
5	paragraphs 247 and 248.
6	On October 3, 2018,
7	Ms. O'Reilly e-mails you, writing:
8	"I was looking for an
9	update on the asphalt
10	testing done on the Red
11	Hill Valley Parkway. Is
12	there someone I can talk
13	to about the status of
14	those tests, results back
15	yet? Does the City have
16	a repaving plan set yet?"
17	And you forward this e-mail to
18	Mr. McGuire writing:
19	"See below. This is the
20	same reporter you spoke
21	to a while back. Do you
22	have any additional info
23	you're prepared to
24	provide?"
25	Pausing there, between

1 May 2018, Ms. O'Reilly's last request for asphalt 2 testing that we were just looking at, and 3 October 2018, did you take any steps to try to locate asphalt or friction testing results from 4 5 the Red Hill Valley Parkway, aside from the e-mails that we were looking at before the break? 6 7 Unless I had a media Α. 8 enquiry from somebody else during that period of 9 time, I wouldn't have taken any additional steps. 10 245 Q. Okay. So, Mr. McGuire 11 has not yet given evidence to the inquiry, so it's 12 my understanding from the documents that we have received that as of October 2018, he had found the 13 14 2014 Golder report and Tradewind report. 15 At this time, were you aware 16 of the 2014 Golder report or Tradewind report? 17 And I'm happy to call them up if you want to 18 refresh your memory as to what they look like. 19 I'm aware of what they Α. look like. Thank you, though, for offering. And 20 21 I was not aware of them. 2.2 246 Did you have any Q. 23 discussions with Mr. McGuire about the Tradewind 2.4 report or 2014 Golder report in connection with

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Ms. O'Reilly's October 2018 request for asphalt

25

1	friction testing results on the Red Hill Valley
2	Parkway?
3	A. No.
4	Q. Around this time, did
5	Mr. McGuire mention that he had reviewed reports
6	about asphalt or friction testing on the Red Hill
7	Valley Parkway more generally in connection with
8	this request?
9	A. I don't believe so.
10	Q. Registrar, could you
11	please take us to paragraph 249, which is on
12	image 97. I think it's just the next one down.
13	So, Mr. McGuire forwards this
14	e-mail to Mr. Becke and Ms. Jacob and he doesn't
15	copy you on this forward. And he says:
16	"I ot la marian tadan "
	"Let's review today."
17	Susan Jacob responds:
17 18 19	Susan Jacob responds:
18	Susan Jacob responds: "We should buy some more
18 19	Susan Jacob responds: "We should buy some more time before responding to
18 19 20	Susan Jacob responds: "We should buy some more time before responding to this e-mail."
18 19 20 21	Susan Jacob responds: "We should buy some more time before responding to this e-mail." To which Mr. McGuire responds:
18 19 20 21 22	Susan Jacob responds: "We should buy some more time before responding to this e-mail." To which Mr. McGuire responds: "Agreed. That's why I

1	LINC, we have over 55
2	million scheduled in the
3	next three years.
4	Replying piecemeal will
5	just cause us to scramble
6	for answers. Let's sit
7	down this week if today
8	doesn't work to review
9	our messaging."
10	He lists test results need
11	AADT impact, schedules, upgrades, question mark,
12	et cetera, and then he says:
13	"I won't reply."
14	So, just in reference to that
15	last point, "I won't reply," did Mr. McGuire
16	respond to your e-mail asking about the asphalt
17	testing?
18	A. I'm not sure.
19	Q. Did he tell you that he
20	didn't want you to respond to Ms. O'Reilly's
21	request?
22	A. I can't remember.
23	Q. Did you have any
24	discussions with Mr. McGuire about Ms. O'Reilly's
25	request?

1 Α. It's likely that I did. 2 I don't remember the conversations, though. 3 251 Q. Okay. Did you have any 4 discussions with Ms. Jacob, Mr. McGuire or 5 Mr. Becke about Ms. Jacob's comment about buying 6 more time to respond to this request from the 7 Spectator? 8 Α. I don't remember. Often 9 our spokespeople ask for more time if they need to 10 prepare detailed information, which this looks 11 like that, so they may have asked. They may have 12 said, hey, we need a couple more days or something like that, but I don't remember exactly. 13 14 252 Okay. Do you have a Q. 15 general practice about how you deal with a request 16 for more time from a spokesperson? 17 Α. Yeah. If a spokesperson 18 said to me that they need a few more days, I would 19 just ask the reporter if it was possible, what 20 deadline they were working towards, so if they 21 really were writing for today or if they could 22 wait a few more days, and for the most part 23 they're very accommodating. If they have a 24 detailed request, they're good to wait if we

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needed more time.

25

1	Q. Do you recall if you did
2	that in this instance?
3	A. I don't recall.
4	Q. Okay. Registrar, could
5	you take us to HAM11419.
6	So, on October 23, 2018, you
7	forward an e-mail from Ms. O'Reilly to
8	Mr. McGuire.
9	Registrar, can you call that
10	out just so that the text is more apparent.
11	So, you say:
12	"A couple followups from
13	the Spec reporter."
14	And then I believe this is
15	Ms. O'Reilly's article in the black text and she
16	says:
17	"There are a couple more
18	things Gord said he would
19	have to get back to me
20	with."
21	And just in reference to that
22	comment, does this assist you at all in terms of
23	how you responded to that request from
24	Ms. O'Reilly earlier in October about asphalt
25	testing?

1	A. I must have set up an
2	interview with her to speak with Gord, if that's
3	what you're asking.
4	Q. I was wondering if seeing
5	this helps to refresh your memory about your
6	interactions around that request with Mr. McGuire
7	or Ms. O'Reilly.
8	A. It doesn't. Sorry.
9	Q. Registrar, could you take
10	this down and take us to HAM53716 at image 1 and
11	maybe call up image 2 for context as well.
12	So, this is the request that
13	you had sent to Mr. McGuire from Ms. O'Reilly and
14	you'll see there are some annotations in it.
15	Mr. McGuire flips the e-mail to Mr. Becke, who
16	responds on image 1 and you'll see it's the blue
17	text over here. He says:
18	"I got a call from the
19	MTO today. The Spectator
20	contacted them about HIP.
21	The MTO provided them
22	with information
23	regarding HIP but also
24	included the fact that
25	they do not allow it on

1	SMA. They did not go
2	through my contact and
3	the information was
4	provided by their
5	communications
6	department. I'm not sure
7	how the Spec will use
8	that information."
9	And you're not copied on this
10	response. Did Mr. Becke tell you that he had
11	received a call from the MTO about information
12	provided to the Spectator in connection with hot
13	in-place recycling?
14	A. I'm not sure.
15	Q. Did he advise you that
16	the MTO had provided information to the Spectator
17	about SMA?
18	A. He may have. I don't
19	remember the conversation, though.
20	Q. Okay. You don't recall
21	one way or the other if he did?
22	A. I don't.
23	Q. Did Mr. Becke,
24	Mr. McGuire or Ms. Jacob express any concerns to
25	you about how the Spectator might use information

1	on hot in-place and SMA provided by the MTO?
2	A. I don't recall that.
3	Q. Registrar, you can take
4	this down and if you could take us to overview
5	document 9A, page 102, paragraph 260.
6	So, on October 24, 2018, you
7	e-mailed Mr. McGuire and Mr. Becke under the
8	subject line, "I was right, consultant name," and
9	you write:
10	"Reporter does want the
11	name of the consultants.
12	Golder & Associates?
13	Mike, can you please give
14	them a heads up and let
15	them know they can speak
16	in general about the work
17	they complete, but not
18	specifically on behalf of
19	the City or particulars
20	about the project."
21	Which reporter was looking for
22	the name of the City consultant in this instance?
23	A. I'm assuming it was
24	Nicole.
25	Q. Do you recall why she

- 1 wanted to speak to the consultant?
- 2 A. I'm not sure if I ever
- 3 knew why.
- 4 262 Q. Okay. Do you know what
- 5 project she was looking for information about?
- A. I'm just assuming it was,
- 7 like, the hot in-place initiative.
- 8 263 Q. Okay. But you don't know
- 9 for sure one way or the other?
- 10 A. I don't.
- 11 264 Q. So, you say that the
- 12 consultant could speak in general about the work
- they completed but not particulars about the
- 14 project. Could you expand a little bit on what
- 15 that means?
- A. So, this was something --
- 17 I'm not sure it was a policy per se, but it was
- 18 our practice, our general practice, if a reporter
- 19 was interested in speaking to one of our
- 20 consultants, that we would ask the consultant to
- 21 speak generally about what they do, like what kind
- of services they offer, and that to allow City's
- spokespeople to talk about City projects so that
- 24 we had a City spokesperson as the lead
- 25 spokesperson for our projects.

1	Q. How is that preference
2	generally conveyed to consultants working for the
3	City?
4	A. Generally, just as I'm
5	doing it in this e-mail, we just ask their main
6	contact, whoever that is within the City, to let
7	them know that they can talk about what kind of
8	services they offer to the depends what they're
9	doing, but yeah, we just ask our staff to let them
10	know.
11	Q. Registrar, could you take
12	this down and call out paragraph 261. It's just
13	the next one down.
14	So, Mr. McGuire adds Ms. Jacob
15	to this e-mail chain and there's a bit of back and
16	forth. He sends the e-mail to Ms. Jacob. She
17	responds:
18	"The consultant is not
19	tactful."
20	And you respond:
21	"LOL. What does that
22	mean?"
23	Do you recall this e-mail
24	exchange?
25	A. I have seen it recently.

- I don't recall it necessarily from that time.
- 2 267 Q. Okay. Do you know which
- 3 consultant is being referenced in this e-mail
- 4 chain?
- 5 A. I believe that they're
- 6 talking about Ludomir.
- 7 268 Q. Dr. Uzarowski from
- 8 Golder?
- 9 A. Mm-hmm.
- 10 269 Q. Do you remember having
- any concerns at the time about messaging that
- 12 might come from Dr. Uzarowski or Golder?
- 13 A. I did not have an
- impression of him. I didn't know him. That's why
- I asked, what does this mean?
- 16 270 Q. Okay. Did you get a
- 17 response?
- 18 A. I don't remember.
- 19 271 Q. Did you have any further
- discussions with Ms. Jacob or Mr. McGuire about
- 21 concerns about the messaging that might come from
- 22 Dr. Uzarowski or Golder?
- 23 A. Not that I can remember.
- 24 272 Q. So, at this point, were
- you aware of the existence of the Tradewind

1	report?
2	A. No.
3	Q. Were you aware that
4	Golder had been involved in friction testing on
5	the Red Hill Valley Parkway in 2013 at this time?
6	A. No.
7	Q. Registrar, you can take
8	this down and if you can take us to overview
9	document 9A, image 103, paragraph 263.
10	So, on October 24, 2018,
11	Ms. O'Reilly wrote to Michelle Shantz, who I
12	believe is the communications and media relations
13	advisor within the mayor's office, asking to speak
14	to the mayor about the resurfacing of the Red Hill
15	Valley Parkway. You're not copied on this e-mail.
16	Were you advised that Ms. O'Reilly had reached out
17	to the mayor about plans to resurface the Red Hill
18	Valley Parkway?
19	A. I can't remember.
20	Q. So, the first paragraph
21	of this e-mail says:
22	"According to engineering
23	director Gord McGuire,
24	recent testing showed
25	significant cracking from

1	the top down, and so
2	staff are expediting
3	plans to resurface the
4	entire parkway next year
5	for \$50 million, split
6	between this year and
7	next year's budgets."
8	At this time, in October 2018,
9	were you aware that Mr. McGuire had advised
10	Ms. O'Reilly that recent testing on the Red Hill
11	Valley Parkway showed significant top-down
12	cracking and staff were expediting resurfacing
13	plans for the Red Hill Valley Parkway as a result?
14	A. I'm not sure. Sorry.
15	276 Q. As of October 24, 2018,
16	were you advised that staff were expediting the
17	resurfacing of the Red Hill Valley Parkway due to
18	top-down cracking?
19	A. I do remember the concept
20	of, like, talking about top-down cracking, but I
21	don't remember any specific conversations or
22	anything like that.
23	Q. Okay. Do you remember if
24	it was ever discussed in connection with the
25	resurfacing?

1	A. I can't recall.
2	Q. Do you remember what was
3	said about top-down cracking?
4	A. I can't. Sorry.
5	Q. Registrar, could you
6	please take us to overview document 9A, image 103,
7	262, which is already up on the page. Its just
8	the paragraph up from the one we were looking at.
9	So, this is on October 25,
10	2018. Mr. Becke e-mails you under the subject
11	line, I knew I wasn't crazy, and he writes:
12	"Just checking the Spec
13	before I leave today.
14	This is the title now."
15	Registrar, could you take this
16	down so we can see the image of the Spectator. If
17	you don't mind calling out the image there.
18	And so, he attaches this
19	screen capture with the Spectator with the title,
20	"Is something wrong with the asphalt on the Red
21	Hill Valley Parkway? We may never know." And the
22	biline is "City is not using cost saving recycling
23	technology, didn't test for quality of asphalt."
24	When did you learn that the
25	City had decided not to use hot in-place recycling

- on the Red Hill Valley Parkway?
- 2 A. I'm not sure. Somewhere
- 3 in this period.
- 4 280 Q. Do you recall if it was
- 5 before or after you received this e-mail from
- 6 Mr. Becke?
- 7 A. I don't. I don't recall.
- 8 281 Q. What was your
- 9 understanding as to why the City was no longer
- 10 persuing hot in-place recycling on the Red Hill
- 11 Valley Parkway?
- 12 A. Somebody had described
- hot in-place to me as, like, mixing a cake and
- that one of the ingredients would be something
- that was already on the road and that the
- ingredients wouldn't come up with a good mix after
- we did it, so it wasn't an appropriate use of --
- it wouldn't have been a good result, so that's
- 19 what I knew. Very basic.
- 20 282 Q. Okay. Do you recall what
- 21 this exchange with Mr. Becke was actually about
- when he said "I knew I wasn't crazy" and sent you
- this image?
- 24 A. Yeah. I talked to Mike I
- 25 think in the lunch room that day or earlier that

- day, and he had told me something and I remember
- 2 not understanding it at the time. And so, I don't
- 3 remember the details of the conversation, so I
- don't know if I'll be very helpful on that one.
- 5 283 Q. Okay. You don't recall
- 6 what he said, but this is connected with a
- 7 conversation you had had earlier with him that
- 8 day?
- 9 A. Yes.
- 10 284 Q. Registrar, could you take
- 11 us to HAM11413.
- 12 So, it's my understanding that
- you prepared this document, which is titled "Red
- 14 Hill Valley Parkway repaving project key messages,
- 15 October 22, 2018." Is that right?
- 16 A. Yes.
- 17 285 Q. So, we were just looking
- 18 at an e-mail exchange from October 25 and this
- 19 document is dated October 22. Does this assist at
- 20 all with your recollection about how or when you
- 21 learned that the City was using conventional
- technology instead of hot in-place on the Red Hill
- 23 Valley Parkway?
- 24 A. It does. Thank you. You
- said this is a few days before. Right?

1 286 Q. Well, the title is 2 October 22, 2018. 3 Thank you. This Α. 4 document, I know this is from a conversation I had 5 with Gord in preparing him for an interview with Nicole, which I assume was the article that Mike 6 had shared with me in that e-mail. And this 7 8 document is an example of one that I would create 9 for a spokesperson who was doing an interview with 10 any member of the media just as a preparation 11 document. So, typically I would have a discussion 12 with them, talk about what they felt was important to share, talk about some of the -- if I knew what 13 14 was media was going to be asking and create some 15 key messages for that person to, kind of, 16 reference and practice. And then they would be able to use it if it was relevant during their 17 interview or not, if it wasn't. 18 19 287 Q. So, then the information 20 about hot in-place and resurfacing on this sheet, 21 is Mr. McGuire the source of that information? 22 I would -- I believe so. Α. 23 288 Ο. So, there are four bullet 2.4 points and then there are two more that aren't 25 numbered under "if required." What does if

1	required mean?
2	A. So, sometimes we include
3	some messages for our spokespeople just in case
4	they're asked, kind of, like, tougher questions or
5	if they need a little bit of extra support that
6	aren't really necessarily key messages but that
7	could be useful to them in the interview if
8	needed. And so, this wouldn't be something that
9	was would necessarily offer up proactively, but
10	instead if they are asked a question that they
11	aren't necessarily expecting, this is just, kind
12	of, back-pocket information for them to use if
13	needed.
14	Q. So, one of the if
15	required points, the second one sorry, the
16	first one is:
17	"We have heard reports of
18	poor performance in wet
19	weather. One of the
20	reasons we are working to
21	expedite the repaving of
22	the roadway to happen
23	next summer."
24	Were you told around the time
25	that you prepared this document that one of the

- 1 reasons the City was expediting the repaving of
- 2 the Red Hill Valley Parkway was due to reports of
- 3 poor performance in wet weather?
- A. I don't think so
- 5 necessarily. I wasn't necessarily told that. I
- 6 think my general understanding was that the road
- 7 was coming up for regular maintenance and that it
- 8 was being planned to be repaved. I would suggest
- 9 that the wording of this bullet is a bit of an
- 10 issues management communications technique maybe,
- just, sort of, saying, like, you know, we've heard
- 12 reports from the public on such an issue and this
- is what we're doing. And sometimes we would
- create a list if we had a list or, you know, share
- 15 this is what the City is doing to help address
- those issues, so I think that is the way that that
- is meant to be.
- 18 290 Q. So, then was the repaying
- 19 connected at all to reports of poor performance in
- 20 wet weather?
- A. I couldn't say. I'm not
- 22 an engineer or a traffic expert.
- 23 291 Q. Okay. So, you had
- indicated that you thought that this was
- 25 responsive to information that had been received

1	from the public. Can you provide any details
2	about what those informations or concerns were?
3	A. No, I don't think I can
4	provide anything specific. Certainly just media
5	coverage and perhaps some chatter on social media.
6	I don't have specific examples.
7	Q. Registrar, could you take
8	us to HAM11496 at image 1.
9	So, on October 30, 2018, you
10	send Mr. McGuire draft responses to a media
11	enquiry from the Daily Commercial News and one of
12	the questions asked is: Was the quality of the
13	asphalt originally compromised?
14	Registrar, if you don't mind
15	pulling that out. It's the first question with
16	the red text under it.
17	And just stopping there, I
18	think that the red text is your draft response.
19	Is that correct?
20	A. It's my draft, yes.
21	Q. So, your draft response
22	is:
23	"The asphalt is at the
24	end of its expected life
25	cycle originally from

1	2007. This resurfacing
2	project is falls under
3	the regular maintenance
4	work."
5	So, the information that the
6	repaving fell under regular maintenance work,
7	where were you getting that information from?
8	A. I would have been getting
9	information from just spokespeople in engineering
10	services.
11	Q. Did you consult anyone
12	apart from Mr. McGuire about this?
13	A. So, I would rely on
14	Mr. McGuire to circulate. These are just drafts
15	as a starting point answers. This is our well,
16	this is my general practice, whenever I can start
17	an answer for a spokesperson to do that, and then
18	I would expect for them as the director or as the
19	lead in their area to circulate and confirm the
20	accuracy or any details with people in their area.
21	Q. So, we just looked at a
22	document that indicated that poor performance in
23	wet weather was a reason for repaving as part of
24	your if required communication responses, but here
25	you've drafted it as regular maintenance. What

1 was the primary messaging from the City to the 2 public about the reason for the resurfacing of the 3 Red Hill Valley Parkway? 4 My understanding is that 5 the primary message was around upcoming regular maintenance and that, as I said, the secondary, 6 7 sort of, if required message was sort of, you 8 know, that we understand that there are issues and 9 here is what we are doing to address those, 10 including repaving. 296 11 So, the draft response Ο. 12 here doesn't strike me as a direct answer to the 13 question about whether the asphalt was originally 14 compromised. Is that a fair answer of that 15 response? A fair assessment of that response? 16 Α. I don't think it's my 17 role really to ensure a fulsome response on a 18 draft to a director. I think it was really meant as a starting point to get the ball rolling or to, 19 20 you know, get started for Gord. 21 297 Why didn't you draft a Ο. 2.2 more fulsome answer to this particular question? 23 Α. I mean, I don't know 2.4 exactly. I may not have known the answer myself 25 and would have relied on Gord. Also, if we're

- 1 asked a question that we have a really hard time
- answering, sometimes it's helpful to provide
- 3 context on another, like, related issue, so I
- 4 might have just been providing additional
- 5 information here with the hopes that he would fill
- in what I wasn't able to, given I'm not an expert
- 7 in this area.
- 8 298 Q. Do you recall if you
- 9 asked Mr. McGuire or anyone else in public works
- 10 directly if the quality of the asphalt on the Red
- 11 Hill Valley Parkway had been compromised?
- 12 A. I can't recall asking
- 13 that.
- 14 299 Q. Registrar, you can take
- this down and if you can take us to overview
- document 9A, image 131, paragraph 318.
- 17 On November 8, 2018,
- 18 Mr. McGuire e-mailed you and Debbie Edwards about
- 19 FOI request 18189. Pausing there for a moment,
- who is Ms. Edwards?
- 21 A. She was a member of the
- legal team for the City and I don't know what her
- title was.
- 24 300 Q. So, I'm going to ask you
- 25 some questions about this FOI request, but before

1	I get into that, was it generally part of your
2	role as a communications officer to participate or
3	be involved in responses to FOI requests?
4	A. I think I was just
5	involved in FOI requests if a director or somebody
6	senior in the organization felt that there might
7	be information in the FOI request that was
8	potentially contentious and my role would not have
9	been to influence what was in the FOI or not, but
10	to create a plan, communications or issues
11	management plan, for what the City's response
12	would be when that information was released and I
13	think it's shown that's what I did here.
14	Q. Okay. So, here in the
15	e-mail, Mr. McGuire says:
16	"See attached for test
17	results on the Red Hill
18	Valley Parkway. I have
19	the last two years data.
20	Can we discuss this today
21	if possible?"
22	And he sent out the request:
23	"Access to any reports,
24	memos, drafts,
25	correspondence, about

1	friction testing on the
2	Red Hill Valley Parkway
3	in the last five years
4	and any reports, memos,
5	including drafts or
6	correspondence about
7	asphalt and/or pavement
8	testing assessments,
9	plans on the Red Hill
10	Valley Parkway in the
11	last two years."
12	When Mr. McGuire sent this FOI
13	request to you, did you know who the requester
14	was?
15	A. I did not.
16	Q. Did you have any
17	assumptions or guesses about who the requester
18	was?
19	A. I think I later made a
20	guess, but I don't think at this time that I knew
21	who it was.
22	Q. Okay. Who did you later
23	think can might have been the requester?
24	A. If I really had to guess,
25	I would guess that it was Nicole O'Reilly, but

- again at this time I didn't know and I didn't want
- 2 to make an assumption.
- 3 304 Q. Okay. Do you recall at
- 4 what time you came to suspect that it was
- 5 Ms. O'Reilly?
- A. I don't.
- 7 305 Q. Did you have any
- 8 discussions or interactions with Ms. O'Reilly that
- 9 confirmed or clarified your guess that she may
- 10 have been the requester?
- 11 A. I didn't. And I just
- 12 wanted to add I would have treated it the same way
- 13 if it was a member of the media or not, because
- it's still releasing the information publicly in
- 15 my mind, so I didn't have any discussions with her
- but I don't think it would have influenced my
- 17 reaction.
- 18 306 Q. Okay. Did you advise
- other city staff that you thought the FOI request
- 20 might have come from the Spectator?
- 21 A. I don't recall doing
- 22 that. I think I may have said we need to treat it
- as though it came from the Spectator, because I
- think, like I just said, I wouldn't have treated
- 25 it any differently. It's the same in my mind.

1 307 Q. Okay. Do you recall who 2 you made that comment to? 3 Α. I don't. Did you discuss this FOI 4 308 Q. 5 request with Mr. McGuire and/or Ms. Edwards on November 8, 2018? 6 7 I did. Α. 8 309 Q. What did you discuss? 9 I don't recall having any Α. discussions directly with Debbie. I do know that 10 11 this was the day that I learned of the Tradewind 12 report, and so I don't remember exactly the conversation on this day. It's a bit of a 13 14 whirlwind, but I know that was this day. 15 310 I'm going to ask you some 0. 16 follow-up questions about learning about the Tradewind report on the day, but before I do that, 17 18 a couple more questions just on the FOI. 19 Did Mr. McGuire tell you why 20 he included you in this particular FOI request 21 along with Ms. Edwards? 22 I'm not sure if he did Α. 23 that or not. 24 311 Did he explain what he Q.

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meant when he said I have the last two years data?

25

- 1 I don't know. I don't Α. 2 think so. 3 312 Okay. Was it your Q. 4 understanding at any point that information 5 responsive to the FOI was missing or couldn't be 6 found? 7 A. Was it my understanding that there was something missing? 8 9 313 Q. Mm-hmm. A. I don't think so. 10 11 314 So, you indicated that it Q. 12 was on November 8, 2018 that Mr. McGuire told you about the Tradewind report? 13 14 A. I believe it was, yes. 15 315 0. What in particular did he 16 tell you about the Tradewind report? That he had found a 17 Α. 18 document that I had been asking for through media enquiries, yeah. 19
- 20 316 Q. What do you remember
 21 about the circumstances under which Mr. McGuire
 22 advised you about the Tradewind report? For
 23 example, was it in person? On the phone?
 24 A. I believe it was in
 25 person. As I had mentioned, our offices were very

- 1 close together. Gord took over Gary's old office,
- 2 and so it was very close to mine. It was easy to
- 3 speak in person, so...
- 4 317 Q. Okay. Do you know where
- 5 you were when you learned about the Tradewind
- 6 report?
- 7 A. The best of my memory is
- 8 that we were chatting in his office.
- 9 318 Q. Okay. Was anyone else
- 10 present for that conversation?
- 11 A. I don't recall that.
- 12 319 Q. What was the nature of
- the discussions when you were first told about the
- 14 Tradewind report?
- 15 A. What do you mean by
- 16 nature?
- 17 320 Q. Sure. Can you tell me
- anything about the content of the discussion or
- 19 the tone of the discussion?
- A. I don't remember the
- 21 details. I must be honest.
- 22 321 Q. Okay. What, if anything,
- were you told about how or when the Tradewind
- report had been found?
- 25 A. I don't remember knowing

- 1 how it was found.
- 2 322 Q. Okay. At this point in
- 3 time, you don't remember knowing how it was found?
- 4 A. No.
- 5 323 Q. Were you later advised
- about how the Tradewind report was found?
- 7 A. I think somebody said
- 8 they found it in a file, in a file left from Gary,
- 9 I think.
- 10 324 Q. Okay. When you said
- "they," who were you referencing in that
- 12 statement?
- A. I couldn't say for sure.
- 14 325 Q. At this point, did
- 15 Mr. McGuire advise you that he had any concerns
- about the Tradewind report?
- 17 A. I believe so, but I don't
- 18 remember the conversation exactly.
- 19 326 Q. Okay. Do you recall
- anything about what he said to you about the
- 21 Tradewind report or concerns that he might have
- 22 had about the Tradewind report?
- A. I don't remember what he
- said exactly.
- 25 327 Q. Okay. Did he explain the

2 A. I recall that he showed

substance of the Tradewind report to you?

- 3 me the graphs in the back or I don't know where
- 4 they are. It was an appendix, so that was why I
- 5 said back. I remember he showed me the graphs and
- the differences between the LINC and the Red Hill,
- 7 and I remember looking at that from my perspective
- 8 thinking that could be concerning from a public
- 9 perception perspective if somebody was looking at
- 10 that.

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- 11 328 Q. When you said he showed
- it to you, how did he show it to you? For
- example, was it on his computer? Was it in a
- 14 binder?
- 15 A. I think it was printed.
- 16 329 Q. Did he give you a copy of
- the Tradewind report at this point?
- 18 A. I'm pretty sure he sent
- it to me in the e-mail that you're showing right
- on the screen.
- 21 330 Q. I don't think so. This
- one is about the FOI request. There is a much
- later e-mail that I'll take you to where you're
- sent an electronic copy.
- 25 A. Oh, when I asked for it

- for the graphs. I remember, sorry. I
- 2 misunderstood.
- 3 331 Q. Do you recall if you
- 4 received an electronic copy of before you asked
- for it for the graphs much later?
- A. I don't think so.
- 7 332 Q. At this meeting with
- 8 Mr. McGuire about the Tradewind report, was there
- 9 any urgency to deal with the report or to develop
- 10 a plan to deal with the report?
- 11 A. I remember advising Gord
- that it would be a good idea to let others know to
- make sure that we pass it up the chain, because I
- 14 thought there would be certainly a public
- 15 perception concern around that, given that we had
- 16 a -- a reporter had been asking for it a number of
- times that I was aware of, so I said I think you
- 18 should tell -- raise it up.
- 19 333 Q. At this point in time,
- 20 did you have any sense of who, aside from
- 21 Mr. McGuire, if anyone, knew about the Tradewind
- 22 report?
- A. I did not.
- 24 334 Q. Did he advise you that he
- 25 had informed anyone, for example, Mr. McKinnon or

- anyone, you know, higher up about the Tradewind
- 2 report at this point?
- 3 A. I can't remember.
- 4 335 Q. Did you have any
- 5 discussions with Mr. McGuire about this
- 6 information being on a need-to-know basis or
- 7 keeping the group of individuals with knowledge
- 8 about the Tradewind report relatively limited?
- 9 A. I don't recall that
- 10 conversation; however, I would say that I often
- 11 have confidential conversations with directors, so
- that wouldn't be unusual.
- 13 336 Q. Generally when you're
- dealing with a director, do you view those
- 15 conversations as confidential unless indicated
- 16 otherwise?
- 17 A. I would say so, yes, save
- for that I would share with Jen and in this case
- John if I felt it was relevant.
- 20 337 Q. Do you recall if after
- 21 this conversation with Mr. McGuire you approached
- 22 Mr. Hertel or Ms. Racine?
- 23 A. I remember talking to
- Jen, yeah.
- 25 338 Q. Okay. What did you tell

- 1 her about the Tradewind report at this point in
- 2 time?
- 3 A. I remember it was a
- 4 verbal conversation in her office, but I don't
- 5 remember the details of what I shared.
- 6 339 Q. Okay. And you said that
- 7 you had indicated or encouraged Mr. McGuire to
- 8 escalate the Tradewind report. Is there anyone in
- 9 particular that you wanted him to take the
- 10 Tradewind report to?
- 11 A. I don't know if there was
- 12 anyone in particular, but just people more senior
- than me.
- 14 340 Q. I'm just going to briefly
- 15 return to this FOI request that we have up before
- moving a little bit further in time. Byrdena
- 17 MacNeil from legal services comes in to assist
- 18 Mr. McGuire with the response to this FOI. Were
- 19 you aware that legal became involved in dealing
- with this FOI request?
- 21 A. Gord let me know that,
- 22 yes.
- 23 341 Q. Did you participate in
- any discussions with Ms. MacNeil or anyone else
- from legal about the FOI request?

1 I did not. I did not at Α. 2 this point. I should just clarify. Later on, 3 later in 2018, we discussed this with Nicole and I think Ron as well. But at this point, no. 4 5 342 Okay. And when you say Q. you discussed it with Nicole and Ron, was that in 6 7 connection with disclosing the Tradewind report 8 and taking it to council? 9 Α. Yes. 10 343 Q. To your knowledge, who 11 was primarily responsible for collecting documents 12 that would be responsive to this FOI request? 13 A. Like, actually, like, 14 administratively collecting them or are you asking 15 a different --16 344 Q. No, administratively 17 collecting them, like putting together the batch of documents for this. 18 19 A. Yeah. I believe Diana 20 Cameron did this one. 21 345 Q. Okay. So, Ms. Cameron 22 has given evidence to the inquiry and she 23 indicated that she thought that it might have been 24 you who was in charge of collecting documents

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responding to this FOI request. I take from your

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- answer you're fairly certain she's mistaken in
- 2 that?
- 3 A. I thought that she did
- 4 this one. You have a USB from her and I don't
- 5 have it now, but I remember seeing a USB with
- 6 18189 on it. I did not create that, so I thought
- 7 that she did it, but if -- I might be mistaken.
- 8 Apologize if I am.
- 9 346 Q. Do you have any
- 10 recollection of assisting in compile or collecting
- 11 documents for this FOI?
- 12 A. I know I supported
- 13 with -- there were additional FOIs that came in
- after this one, and I know I supported creating
- some binders and getting some photocopies and
- 16 stuff like that for the other ones, but I don't
- 17 recall this. I could be wrong. I'm sorry if I'm
- wrong.
- 19 347 Q. That's okay. I'm just
- looking for your best recollection. So, we can
- 21 move forward a bit in time.
- 22 Registrar, could you please
- take us to overview document 9A, image 193,
- paragraph 438 and just pull that out.
- So, the City has produced a

- 1 copy of the Tradewind report, which is located
- 2 within documents that have been -- to which you,
- 3 Mr. Moore, Mr. Soldo and a City share folder have
- 4 been identified as custodians.
- 5 A. Okay.
- 6 348 Q. Do you recall receiving
- 7 or creating a copy of the Tradewind report on
- 8 December 4, 2018?
- 9 A. December 4? I'm not
- 10 sure. I'm not sure what the date of the e-mail
- 11 that I asked for it was on, like, for the graphs,
- but I don't recall anything other than that.
- 13 349 Q. So, I can give you a bit
- of context for that. I believe that you send the
- 15 e-mail to Mr. McGuire on January 8, so this would
- have been before that, but you don't have any
- sense of if you created or scanned a copy of the
- document around December 4?
- 19 A. I think I may have had a
- 20 paper version of it in my possession after --
- 21 like, as the FOI was coming together, so therefore
- I may have scanned it, but I don't think I had an
- 23 electronic version of it because that's why I
- 24 asked for it later.
- 25 350 Q. Okay. And just to make

1 sure that I'm clear on that, you don't have a 2 specific recollection of actually scanning the 3 document in early December? A. I don't. 4 5 351 Q. Okay. When Mr. McGuire showed you the Tradewind report, did he also show 6 you a copy of the 2014 Golder report? 7 I can't recall that. 8 Α. 9 352 Was the version of the Q. 10 Tradewind report that he showed you an appendix to 11 another report? 12 I remember knowing that Α. it was an appendix. I don't know if I saw the 13 full report or not at that time. 14 15 353 Q. Okay. Registrar, could 16 you please take us to HAM27911. 17 And so, I believe that this is 18 the e-mail to that we've discussed now a couple of 19 times. On January 8, 2019, you e-mailed 20 Mr. McGuire to request an electronic copy of the 21 Tradewind report and you say: 22 "Can I have an electronic 23 copy of the 2013 report? 24 I would like to pick up 25 some of the graphs."

1 And Mr. McGuire responds "FYI" 2 and he sent you back a copy of the Tradewind 3 To your knowledge and recollection, is this the first time that you received an 5 electronic copy of the Tradewind report? I believe it is. 6 Α. 7 354 What did you want to use Q. 8 the graphs for? 9 I think at this point I Α. 10 was starting to put together some communications 11 plans and maybe a presentation, things that we 12 could potentially share with council, and we're also starting to have a number of meetings with 13 14 that group, broader group, that I thought this 15 could be relevant for, you know, some of those 16 meetings. I was often the person in that room 17 sharing my screen, and so I thought it would be 18 useful to have it if it was needed. 19 355 Q. Okay. Registrar, you can 20 take this down and if you can take us to overview 21 document 9A, image 258 and 259 to start, 22 paragraph 609. 23 So, this continues on to the 2.4 next page, but on December 16, 2018 Ms. MacNeil 25 e-mails Mr. McGuire, Ms. Auty, Mr. Sabo and

1	Mr. McLennan and about including the 2013 CIMA
2	report in the FOI 18189 response. And then
3	Mr. McGuire e-mails staff reports that may have
4	been responsive to the FOI request to the same
5	group of recipients.
6	Ms. MacNeil responds that all
7	committee and council reports on friction of the
8	Red Hill Valley Parkway, 2013 to 2018, and/or
9	asphalt or pavement of the Red Hill Valley Parkway
10	should be collected, 2016 to 2018, and she gives
11	those dates in her response. She goes on to
12	discuss the responsiveness of documents that have
13	already been requested, and this is just a bit of
14	background for you.
15	Registrar, can you take us
16	over on to image 260, which is the continuation of
17	this, at paragraph 612.
18	You'll see that Mr. McGuire
19	forwards this e-mail from Ms. MacNeil to you and
20	he writes:
21	"As discussed, can we add
22	a timeline to this file?"
23	Why were you preparing a
24	timeline for this file?
25	A. I believe Dan asked me to

1 create a chronology of events, because of the 2 pieces of this story, this puzzle, are very 3 complicated, as we all know, so this was the initial direction from Dan for me and from Gord, I 5 quess, to create a chronology to sort of help us understand what was going on, what had happened 6 7 and what would be happening. 8 356 0. What process did you 9 follow to put together the timeline? 10 Α. So I, not probably being 11 the best person to do this job, I did the best I could. I started with -- I believe I started with 12 13 an Excel document just capturing dates and 14 documents and what had happened, just the best 15 that I could. I'm not sure it was a very 16 scientific process, but I was just taking direction and information from those that were 17 18 involved to collect the -- to start up the 19 timeline. 20 357 How did you acquire or 0. 21 identify information for inclusion in the 2.2 timeline? 23 Α. From a variety of 24 sources, so sometimes it would be from Gord or

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Edward or Dan that would have said, like, can you

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- 1 include this? I also got a whole bunch of council
- 2 reports and other information from Martin, who had
- 3 collected a bunch of things on his own. I'm not
- 4 sure if there were other sources. It was
- 5 certainly just trying to piece the story together
- 6 at this stage.
- 7 358 Q. Okay. Was anyone
- 8 assisting you in putting together this timeline?
- 9 A. So, at this stage I don't
- 10 believe so; however, Diana did help me a little
- 11 bit later.
- 12 359 Q. Okay. And how did
- 13 Ms. Cameron assist you?
- 14 A. I believe she was doing
- 15 some, sort of, like, entry into the timeline, so I
- 16 would give her the information. I recall having a
- meeting with Gord and Edward where we took some
- 18 handwritten notes and then Diana put them into the
- 19 document for us, yeah.
- 20 360 Q. Registrar, could you
- 21 please take us to overview document 9A, images 280
- and 281 at paragraph 655.
- 23 So, on January 4, 2019,
- 24 Mr. Hertel circulated an invitation for a meeting
- in the City manager's office on January 7, 2019

1 titled "Confidential Agenda," and it says in the 2 body of the invitation, and you're on the list of 3 attendees, along with Jen Racine, Mr. Zegarac, Mr. McKinnon, Mr. McGuire, Karen Gordon and 5 Ms. Auty. 6 And just stopping there, who 7 is Karen Gordon? 8 Α. Karen Gordon is a 9 communications strategist, I think is what she is 10 called, and she -- we asked her to come and be a bit of a consultant for us to make sure that we 11 12 had a good communications plan prepared for when we were going to share this with council and the 13 14 public, given it was potentially a very 15 contentious issue. And so, Karen was -- part of 16 her role helping to, kind of, review the materials 17 that we were putting together and the messaging 18 that we were creating as a group, and then -yeah, so she was just a bit of a communications, 19 20 crisis communications consultant, strategist for 21 us. 2.2 361 Was it common for the Q. 23 City to work with external communications 2.4 consultants?

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It wasn't common in my

Α.

25

- 1 practice, but I can't speak to other departments
- or John or Jen's practice. Like, I'm not sure.
- 3 362 Q. Do you recall roughly how
- 4 many meetings about the Red Hill Valley Parkway
- 5 you attended at which Ms. Gordon was also present?
- A. Not exactly. Probably
- 7 less than five.
- 8 363 Q. Okay. As of
- 9 January 2019, what strategy, if any, was in place
- about how to address the Tradewind report?
- 11 A. I'm not sure if I can
- 12 answer that question.
- 13 364 Q. Okay. Was there a
- strategy in place?
- 15 A. I believe I was in the
- 16 process of developing like a document, a plan, to
- outline what we were hoping to do and I think we
- were still trying to put together all of the
- 19 pieces at this point about how we were going to
- 20 tell council and the public. And I'm not sure if
- I remember exactly on this day what the strategy
- 22 was, because it did kind of morph over the next
- few weeks.
- 24 365 Q. Do you recall what the
- 25 starting point was, then, for that strategy or

1	what your initial instinct about how to address
2	the Tradewind report that then later morphed?
3	A. I recall knowing that we
4	had some inconsistencies in messaging in the media
5	reports and that my gut instinct was to just, kind
6	of, be honest with council and the public and say,
7	this is what we have, and just be upfront about
8	sharing the report.
9	Q. When you say that you
10	knew there were inconsistencies in the media
11	articles, are you referring to anything specific?
12	A. I'm thinking back to the
13	2017 article that we reviewed earlier where we
14	said there was an informal chart and that the
15	results were inconclusive specifically, because
16	just looking at the Tradewind report on its own
17	without having a lot of technical knowledge, it
18	doesn't necessarily look that way to me from my
19	public relations perspective.
20	Q. And so, as a
21	communications officer, that was something that
22	stuck out to you as concerning?
23	A. Yes.
24	Q. Registrar, could you
25	please take us to HAM12007 at image 1.

1 So, it's my understanding that 2 these are notes that were taken by you at the 3 January 7, 2019 meeting. Is that correct? 4 Α. It is. 5 369 Q. Do you recall what the purpose of this specific meeting was? 6 7 Α. I don't recall the 8 specific meeting, I don't think. 9 370 So, taking a look at Q. 10 these notes, do they help to refresh your memory about whether this was a situation in which there 11 was one person leading the discussion and 12 providing information or if this was more of a Q&A 13 between various attendees? 14 15 A. It doesn't refresh my 16 memory. I will just say, though, that my 17 note-taking practices are not exceptional and I don't think that I would -- it's titled minutes. 18 19 I certainly wouldn't call these minutes. I would 20 call them more like chicken scratch notes to 21 myself. So, sometimes I would capture what others 22 are saying. Sometimes I might not do a very good 23 job of that. And sometimes I would just capture 2.4 my own ideas of things that I need to do when I 25 walk away in terms of, like, updating the

1	communications plan or messaging or anything like
2	that, so I just wanted to say that about this
3	document.
4	Q. Understood. I'm going to
5	take you to a couple points in these notes and
6	just see if it helps to refresh your memory about
7	anything that was discussed at the meeting.
8	So, the first title under the
9	minutes is "Red Hill Valley Parkway Introduction
10	and Summary," and there are a number of points
11	about friction under that heading. Do you recall
12	who primarily provided this information at the
13	meeting?
14	A. I'm not sure who it was.
15	Q. So, there's one note that
16	says:
17	"A number of parameters
18	that indicates
19	performance of facility,
20	geometry, elevation on
21	curves, roadside safety
22	and friction. We don't
23	have other concerns
24	except during friction."
25	Do you recall what comment or

1 discussion led you to make that note? 2 Α. I don't. 3 373 Q. Do you recall discussions about geometry, elevation on curves or other 4 5 things that might contribute to roadside safety at this meeting? 6 7 Α. I remember those being 8 themes that we had discussed at multiple meetings, 9 but I don't know about this specific meeting. 374 Q. Okay. And in what 10 context were those themes discussed at other 11 12 meetings? 13 Those were issues that Α. were referenced as challenges with the Red Hill. 14 15 375 Q. Okay. 16 Α. That were different, for 17 example, than other highways, like the LINC, 18 being, sort of, a flat straight and then the Red 19 Hill being, sort of, an uphill, downhill curvy 20 road. 21 376 Q. Okay. So, then there's 22 another entry that says: 23 "Friction 2013/2014. 24 Used methodology not 25 widely recognized in

1	North America and head of
2	engineering felt it was
3	engineering."
4	Do you recall what comments or
5	discussions led you to make that note?
6	A. It looks to me like that
7	is a half thought and I don't recall.
8	Q. So, there's another
9	comment that says:
10	"Feels like the
11	information developed."
12	Do you have any sense of why
13	you made that note?
14	A. I don't.
15	Q. So, there's a subsequent
16	note that says:
17	"We don't think he shared
18	the results with anyone
19	internally on staff."
20	Do you recall if that's a
21	reference to Mr. Moore?
22	A. I don't recall, but I
23	would if I had to guess, it would be a yes.
24	Q. Do you recall discussions
25	around whether or not Mr. Moore had shared

- 1 information with other staff members at this
- 2 meeting?
- 3 A. I don't recall this
- 4 meeting.
- 5 380 Q. Do you recall where that
- information came from, "We don't think he shared
- 7 the results internally with anyone on staff"?
- 8 A. I don't.
- 9 381 Q. Registrar, could you take
- 10 us to image 2.
- 11 So, under "crisis comms plan"
- in the middle of the page, there are some notes.
- Does this reflect you or your colleagues providing
- 14 a crisis comms plan and then getting feedback on
- it from Ms. Gordon?
- A. I can't say for sure.
- 17 382 Q. Okay. Do you recall if
- 18 you came into this meeting with a sense of what
- 19 you wanted to do in terms of crisis communication
- that you wanted to discuss with the group or with
- Ms. Gordon?
- 22 A. I believe I had a plan
- developed at this point, yes.
- 24 383 Q. Okay. Registrar, can you
- 25 take this down and pull out the content under

1	"Karen."
2	So, the first note under Karen
3	is:
4	"Come at it and confess
5	it."
6	Was that Ms. Gordon's advice
7	to the internal team about how to approach to
8	communications strategy?
9	A. I'm not sure if those
10	were her exact words. Like I said, I don't
11	remember, but that was generally her advice, was
12	in align with what we had internally suggested as
13	well.
14	Q. Okay. So, then in this
15	case Ms. Gordon's advice at the highest level was
16	consistent with your intended approach when you
17	came into the meeting?
18	A. Yes.
19	Q. At the time of this
20	meeting, in early January 2019, was there any
21	consideration or discussion around closing the Red
22	Hill Valley Parkway in light of the Tradewind
23	report?
24	A. Not that I was aware of.
25	Q. Do you recall if there

- 1 was any discussion about whether the roadway
- 2 needed to be closed as a matter of safety?
- A. I'm not aware of any
- 4 conversations like that at this point.
- 5 387 Q. Do you recall when city
- 6 staff decided that the road could be left open, if
- 7 they did indeed make that decision?
- 8 A. I believe that was later,
- 9 early February, after a note from CIMA.
- 10 388 Q. Do you recall who was
- involved in making that decision?
- 12 A. No.
- 13 389 Q. Was the consensus coming
- out of this meeting in early January 2019 to
- proceed with your proposed approach and
- 16 Ms. Gordon's advice to be transparent about the
- 17 existence of the Tradewind report?
- 18 A. Like I said, I don't
- 19 remember this specific meeting, so it's hard to
- say, but I think so.
- 21 390 Q. Okay. Registrar, could
- you take this down and take us over to image 3 of
- this document, please.
- So, you'll see towards the top
- of the page under "Options For Updating" it says:

1	"GIC, Jan 2016 (goal)
2	council, Jan 23 (plan
3	В)."
4	So, it reads to me like the
5	plan as of January 7 was to go to GIC on
6	January 16, and that's not the process that ends
7	up being followed. Do you know why that didn't
8	happen?
9	A. I don't.
10	Q. Were you involved in any
11	discussions about delaying the reporting to
12	council or GIC?
13	A. I was involved in
14	discussions about the timeline and what we would
15	be doing, but not the decisions around it and I
16	don't know if I can speak to it further.
17	392 Q. Okay. Registrar, could
18	you take this down and take us into HAM35769 at
19	image 1, please.
20	So, we've been advised that
21	these notes are dated January 9, 2019 and that
22	you're the author. Is that correct?
23	A. I think so, yes.
24	393 Q. Okay. So, on review of
25	this note, these notes, it looks like this is a

- discussion about the discovery potentially of the
- 2 Tradewind report. Do you remember having a
- 3 conversation with Mr. McGuire in early
- 4 January 2019 about the discovery of the Tradewind
- 5 reports?
- A. I had lots of discussions
- 7 with him around this time. I think I have a
- 8 recollection of this meeting, yes.
- 9 394 Q. Okay. Do you recall what
- 10 the purpose of this meeting was?
- 11 A. I think this was around
- 12 helping to inform the timeline that we talked
- about before.
- 14 395 Q. Were you trying to get
- 15 clarity on when and how Mr. McGuire discovered the
- 16 Tradewind report in this meeting?
- 17 A. I believe that was the
- 18 goal of this meeting, yes.
- 19 396 Q. So, about just a little
- 20 more than halfway down the page, it says "joint
- 21 with Edward." What does that indicate?
- 22 A. I believe I was having a
- 23 meeting with Gord and then Edward walked by and
- joined us.
- 25 397 Q. Did he join to contribute

1	on the discovery of the Tradewind report or for
2	another purpose?
3	A. No. I think he was
4	joining for the same purpose.
5	398 Q. Okay. So, there's a
6	point under "joint with Edward," the second
7	paragraph down, that says:
8	"Improving process.
9	Joint work on the
10	projects to ensure gaps
11	are closed and addressed,
12	work more appropriately
13	together so we don't get
14	into position where
15	information is not shared
16	with each other going
17	forward."
18	Are you able to expand a bit
19	on the discussion that led you to make that note?
20	A. I think that is a
21	note, just I can't speak to it specifically, but I
22	can speak to the sort of theme of that bullet
23	because it did kind of stay with us for a while,
24	was the idea that information needed to flow more
25	freely between engineering services and

- 1 transportation operations and maintenance in both
- directions so that, you know, they both were
- 3 informed about what the others were doing so that
- 4 they could be more aware.
- 5 399 Q. Were you involved in the
- 6 development of any new practices or policies to
- 7 address that concern about information sharing?
- 8 A. No. That would be
- 9 outside of my job description.
- 10 400 Q. Registrar, you can take
- 11 this down and if you can take us to HAM12124 at
- 12 image 1.
- 13 So, this note is titled "AM's
- 14 Feedback" and it's dated January 10, 2019 or we've
- 15 been advised that's when it dates to. Did you
- 16 prepare this note?
- 17 A. I think so, yes.
- 18 401 Q. Do you recall in what
- 19 context you prepared this note?
- 20 A. I don't.
- 21 402 Q. So, when it says "AM's
- 22 Feedback" at the top, do you know if that
- indications AM as a person, indicates AM as in
- 24 morning or means something else entirely?
- 25 A. I don't remember, and my

1	best guess is it's just, like, the morning's
2	feedback.
3	Q. Okay. So, there's a note
4	after the first list of pavement concerns on the
5	Red Hill Valley Parkway that says:
6	"More conversational."
7	Then it says underneath:
8	"Less hot."
9	Do you recall what led you to
10	make that note?
11	A. I don't.
12	Q. Registrar, could you take
13	us to image 2 of this document.
14	So, halfway down the page
15	you'll see that there's a heading that says "Media
16	Version" and then under that a point that says:
17	"Call up the Spec and say
18	we know you asked us.
19	We've been digitizing old
20	reports you asked us for.
21	We realize you might need
22	some context to review
23	and just wanted to share
24	proactively."
25	Are you able to tell me a

1 little bit about what led you to make that note? 2 So, I don't remember the Α. 3 exact circumstances of this note. I think we were just probably brainstorming ideas and I don't 4 5 think this was seriously considered. I think somebody tossed it out as an idea. It doesn't 6 7 seem to be very accurate to me, and so I don't 8 think it was seriously considered. I don't know 9 beyond that much about that. 405 10 Q. Just circling back on 11 that, is this note in reference to a method of 12 potentially providing the Tradewind report to the 13 Spectator? 14 Α. I think that is the case, 15 yes, but as I said, I don't think it was seriously 16 considered. 17 406 Q. Do you recall who 18 suggested this option in terms of providing the 19 Tradewind report to the Spectator? 20 Α. I don't. 21 407 Do you recall who was Q. 2.2 involved in discussions about how potentially this might be used as a way to provide the Tradewind 23 24 report to the Spectator?

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Α.

I don't remember this

1 discussion, like, specific to this, like, 2 approach. I know that we did talk about other 3 approaches on how to communicate the information 4 with the Spectator, with the public, with council, 5 with that broader group, which would have included Dan, Gordon, Edward, John, Jen, Nicole, Ron, that 6 7 group. 8 408 0. Aside from this note 9 setting out a potential way of sharing the 10 Tradewind report with the Spectator and the 11 process that you ended up following, what were the 12 other options that were considered in terms of 13 sharing the report? 14 Well, I think we talked Α. 15 about what we landed on doing, which was letting 16 council know first, because that's our preferred 17 approach at all times whenever we can, because we 18 don't want them to be surprised. I don't remember 19 any other approaches. Our goal is always to make 20 sure council is aware first, so... 21 And just for clarity, to 409 Ο. 22 your knowledge, the Tradewind report was not

A. I don't think that's

reports. Is that right?

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discovered as part of a process of digitizing old

23

- 1 accurate. Like, the note, I don't think the note
- 2 there is accurate.
- 3 410 Q. You said that this option
- 4 wasn't given much serious consideration. Do you
- 5 recall who made the decision that this would not
- 6 be the process that was followed?
- 7 A. I don't, no.
- 8 411 Q. Registrar, could you
- 9 please take us to overview document 9A, image 294,
- 10 paragraph 685, so it's the very last paragraph on
- 11 this page.
- 12 You organized a meeting
- scheduled for January 11, 2019 with the subject
- 14 "Confidential Discussion." The attendees are
- 15 listed as Mr. McKinnon, Mr. McGuire, Ms. Racine,
- 16 Ms. Auty, Mr. Hertel and Ms. Gordon, Mr. Soldo and
- 17 Mr. Sabo. Do you recall what the purpose of this
- 18 meeting was?
- 19 A. I don't recall the
- 20 specific meeting.
- 21 412 Q. Registrar, could you
- 22 please take us to overview document 9A, images 295
- and 296 at paragraph 685.
- So, Mr. Sabo took notes of a
- 25 call on January 11, 2019 and one of them

1	references you. You'll see that under "call"
2	about halfway down the first page, it says:
3	"Jasmine, John H., Gord,
4	Dan, Karen, consultant."
5	And then a little bit further
6	on towards the bottom of this page and over onto
7	the top of the next page, it says:
8	"Jasmine has drafted
9	messaging but needs
10	improvements plus
11	timelines clarified."
12	Does this assist your
13	recollection at all about what was discussed on
14	January 11, 2019?
15	A. I'm not sure if that
16	specific meeting I don't have an independent
17	recollection of that meeting.
18	Q. Do you recall what
19	aspects of the timeline you needed clarified at
20	this point in time, January 11?
21	A. I don't.
22	Q. Registrar, you can take
23	this down and if you can take us to overview
24	document 9A, image 297, paragraph 687.
25	So, on January 11, 2019, you

- send an invitation for another meeting under the
- 2 subject line "Confidential Discussion, Red Hill
- 3 Valley Parkway," and that meeting is for
- 4 January 17, 2019. Do you recall if you sent this
- 5 as a followup or continuation to the January 11,
- 6 2019 meeting?
- 7 A. I don't recall; however,
- 8 I do recall sending a couple invitations while I
- 9 was in the room with this group of people for the
- 10 next meeting, so it's very likely that it could
- 11 have been that.
- 12 415 Q. And would you have done
- that at the direction of those in the room?
- 14 A. I would have, yes.
- 15 416 Q. Do you recall if they
- gave you a stated purpose for the subsequent
- meeting?
- 18 A. I don't.
- 19 417 Q. Registrar, could you take
- 20 us to overview document 9A, image 293,
- 21 paragraph 681.
- So, this is in reference to a
- 23 meeting that Ms. Gordon is included in on
- January 14, 2019. Do you recall this meeting?
- A. I'm not sure if I can

1 recall this specific meeting. 2 418 I'm going to ask you a Q. 3 couple of questions that may help to refresh your 4 memory. 5 Registrar, could you take us to HAM54237. 6 7 So, this is a crisis 8 communication plan, a draft, which is dated 9 January 14, 2019. Were you the primary author of this document? 10 11 Α. Yes. 12 419 Do you recall if you Q. would have prepared this document for discussion 13 at the January 14, 2019 meeting with Ms. Gordon? 14 15 I believe this document 16 was already in preparation at that point, but this could very well have been an item of discussion. 17 18 420 Registrar, could you take Q. 19 us over to image 2 of this document. 20 So, you'll see that there's a 21 heading at the bottom of this page that says 22 "General Strategy/Approach" and one of the points 23 under this strategy is: 24 "Do not speculate on or 25 judge the professional

1	decisions of previous
2	staff."
3	Can you expand a little bit on
4	what you meant by that?
5	A. Yeah. I think at this
6	period of time we were really in a fact-finding
7	mode and really trying to figure out what had
8	happened, and it wasn't about at least our
9	communication strategy was not meant to be about
10	anybody's opinions, current or former opinions,
11	and we were really trying to not to sort of be
12	judgmental about anything. We were just trying to
13	be factual and base all of our communication
14	strategy that way so that we were sharing what we
15	knew to be true at the time.
16	Q. Okay. Were there
17	specific judgments of previous staff you were
18	directing city staff not to speculate about or
19	judge?
20	A. I'm not sure if there was
21	specific judgments. I think that the overall
22	approach was just meant to be more factual than
23	speculative.
24	Q. In the discussions that
25	you had had leading up to the preparation of this

1 communications plan, did city staff criticize, 2 speculate about or judge the professional 3 decisions of any other city staff person in connection with the Tradewind report? 4 5 I'm not sure. I mean, I think that there was certainly questioning of 6 7 decisions that maybe Gary had made, but I don't 8 think that it was part of our communications 9 approach, which is what this is about. This document was about that. 10 11 423 Okay. Speaking more Ο. 12 generally and separated from the communications approach, do you recall what the nature of the 13 14 questioning that was being directed at Mr. Moore's 15 decisions was? 16 Α. I don't think so. 17 424 Q. Do you recall who was 18 doing the questioning? 19 Α. I can recall that 20 Dan McKinnon and Laura Fontana had planned to have 21 a meeting with Gary to understand more about what 2.2 he had known and what the situation was from his 23 perspective, but I don't know beyond that. 2.4 425 Okay. Around this time, Ο.

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do you recall other city staff expressing views

1 about Mr. Moore's professional decisions around 2 the Tradewind report or friction testing on the 3 Red Hill Valley Parkway generally? I don't know if I have a 4 Α. 5 specific example of that. I think that generally people were curious about maybe why Gary hadn't 6 7 shared the report. I'm not sure that anybody was 8 really judging that necessarily in a negative way, 9 but they were more so wondering why, I think. 426 10 Q. So, at this point in 11 time, in your experience, other city staff members weren't critical of Mr. Moore's decisions around 12 the Tradewind report? 13 14 Α. I think it's fair to say 15 that not everybody necessarily personally agreed, 16 but my perspective was really around 17 communications, and so that's where I was trying 18 to stay focused on. 19 427 Okay. Do you recall if Q. 20 there was someone in particular that had expressed 21 their view that they didn't agree with Mr. Moore's 2.2 actions or decisions? 23 Α. I don't think -- I'm not 24 sure that I can remember, like, specific examples

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of that. I do recall, sort of, having discussions

with Gord, Dan and Edward together where there was 1 2 questioning around maybe why it wasn't shared. I 3 don't know that I would call it critical necessarily, but maybe just a bit of a lack of 4 5 understanding. That's my perspective. 428 In the discussions that 6 Ο. 7 you had with city staff, were there any other 8 professional decisions by city staff that were 9 criticized, judged or subject to questioning apart from the decisions from Mr. Moore that we were 10 11 just talking about? 12 Not that I can remember. 13 429 Q. So, we were talking about 14 January 2019 in the context of that questioning. 15 Was there a later point where city staff did 16 express judgment or criticism about professional decisions that had been made around the Tradewind 17 18 report? 19 Α. I think I would keep my 20 same answer going forward. From my perspective, 21 it was really around just sort of questioning 2.2 and -- I do remember conversations, sort of, 23 saying, you know, that's your professional 24 judgment. Maybe it's not the same as someone

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else's, but --

1	Q. Okay.
2	A. Yeah.
3	Q. So, you had indicated
4	earlier that you were concerned about
5	inconsistency in some of the comments that had
6	been made to the media, in particular, that
7	July 2017 article that we had talked about and the
8	comments about the friction testing results there?
9	A. Yes.
10	Q. Do you recall if you had
11	discussions with city staff in which you or others
12	were critical of Mr. Moore's comments to the media
13	about friction testing on the Red Hill Valley
14	Parkway?
15	A. I'm not sure if I or
16	others were critical, except for that to say that
17	they were not consistent, not necessarily the
18	content of them, like not necessarily taking the
19	results were inconclusive, just saying that, you
20	know, there was only an informal chart or things
21	like that, more the inconsistencies.
22	Q. Were public works staff
23	concerned about the apparent inconsistencies in
24	that media reporting and in Mr. Moore's comments
25	to the press?

1	A. I can't speak to that. I
2	know I was concerned about it and I shared my
3	concerns with them, but I'm not sure if they
4	shared them or not.
5	Q. Okay. Do you recall who
6	you spoke to about the inconsistencies in the
7	media reporting?
8	A. I do remember speaking
9	about them in that broader group that I had
10	mentioned before with Gord, Dan and Edward, John,
11	Jen, Mike, Nicole, Ron.
12	Q. Do you recall how they
13	reacted to learning about those inconsistencies?
14	A. I don't think I have a
15	specific recollection of a reaction, no.
16	Q. Do you recall if anyone
17	suggested that those inconsistent media quotes
18	from Mr. Moore needed to be addressed as part of
19	the communications plan or in reporting about the
20	Tradewind report to council?
21	A. I know I had, like,
22	recommended that it be part of our strategy to
23	ensure that we were able to like, not to
24	address, like, this was an informal chart or
25	anything like that, but just to make sure that we

1 were able to set the story and share what we knew 2 at the time. 3 437 Okay. Registrar, could Q. 4 you please take us to images 3 and 4 of this 5 document and take us over. I think 4 and 5 actually is probably a better example. 6 7 Is this messaging that you 8 prepared for City spokespeople in response to the 9 Tradewind report? 10 Α. It is, yes. 11 438 So, there are two Ο. 12 columns. There's the proactive messages and then there's "only if prompted" in the second column. 13 14 Can you expand a little bit about the only if 15 prompted column and what that represents? 16 Α. Yeah. This is the same as the same kind of -- it's a different format 17 18 obviously but it's the same concept as before 19 those notes that we looked at where there was the 20 few key messages and then there was a couple 21 additional things so that they're really just 22 meant to ensure our spokespeople to have something in their back pocket if they need to talk to those 23 24 more, like, the harder questions. They're not 25 meant as proactive messages that they would just

1	share. They're just meant as helpful pieces if
2	needed.
3	Q. Registrar, could you
4	please take us to image 13 of this document.
5	So, under the last question
6	that's in bold there, which is:
7	"Is the Red Hill Valley
8	Parkway safe to drive
9	on?"
10	It says:
11	"If drivers follow posted
12	speed limits and drive to
13	conditions."
14	And then it also says:
15	"Talk to legal and Karen
16	on this particularly."
17	Are you able to expand a
18	little bit on why you needed to talk to Karen, who
19	I'm assuming is Karen Gordon, and legal about
20	whether it was safe to drive on the Red Hill?
21	A. I can't remember writing
22	these two bullets. It's possible that I put these
23	notes in during a meeting, like at the direction
24	of somebody else. I don't recall the
25	circumstances of writing these.

1 440 Q. Do you have any sense of a subsequent discussion with Karen or legal about 3 the safety of the Red Hill? 4 Α. Not at this point. 5 441 Ο. You said "not at this point." Was there a later conversation? 6 7 Α. I know that we started --8 like, I recall starting to talk about the safety 9 aspects of things more so towards, like, February, that CIMA memo in, I think, it's February 4 maybe. 10 That's where that is really like on my radar a 11 12 little bit more. 13 442 Registrar, could you Q. 14 please take us to image 16 of this document. 15 So, under "Karen's General 16 Thoughts," the last point there is: 17 "Need a Gary plan." 18 Are you able to expand on what 19 that note references? Α. 20 I'm not. I don't 21 remember that. 22 443 Do you remember any Q. 23 general discussions about a Gary plan or what that 24 might mean?

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I really don't. I'm

Α.

- 1 sorry.
- 2 444 Q. Okay. Did you consider
- 3 Mr. Moore in the context of preparing the
- 4 communications plan?
- 5 A. In what sense?
- 6 445 Q. How he might be involved
- 7 in it or interact with it.
- 8 A. So, I didn't. I know
- 9 that there was a plan to make sure that Gary was
- 10 aware when we were going to share with council.
- 11 Like, I know there was a plan to make sure that he
- was given a heads up that the information was
- going to be shared, but I don't know if I had
- 14 necessarily thought about him as like a key
- 15 stakeholder or anything like that.
- 16 446 Q. Do you know who was
- 17 responsible for speaking to Mr. Moore about the
- information being shared?
- 19 A. I don't know. Not me.
- 20 447 Q. Registrar, could you
- 21 please take us to overview document 9A, image 315,
- paragraphs 738 and 739.
- So, on January 17, you send a
- version of the crisis communications plan, which
- is dated -- so, this is an updated version from

1	the one we were just looking at. It's dated a
2	couple days later, January 16, and I can pull that
3	up if you would like to take a quick look at it,
4	but you send this to Nicole Auty on January 17,
5	2019 and write:
6	"Please see attached the
7	confidential internal
8	document for your review
9	for the 1:00 p.m.
10	meeting. FYI, Karen is
11	not phoning into this
12	meeting."
13	And just so that you have that
14	in mind, Registrar, can you take us to that
15	version. It's HAM61607.
16	THE REGISTRAR: Sorry,
17	counsel. I think I missed the last couple
18	numbers.
19	MS. BRUCKNER: HAM61607.
20	BY MS. BRUCKNER:
21	Q. So, this is the version
22	dated January 16, 2019.
23	Registrar, could you please
24	take us to image 16 of this document.
25	So, the City has produced a

- 1 version of this crisis communications plan draft
- that has handwritten notes on it. Are these your
- 3 notes?
- 4 A. Yes.
- 5 449 Q. And we actually have a
- 6 typed version of these in the overview document.
- 7 Registrar, if you don't mind
- 8 taking us to 9A, image 301, paragraph 697.
- 9 I believe that's just a
- 10 typed-out version of the notes that we have here.
- 11 Do these notes reflect comments on the
- communications plan from Ms. Auty on January 17,
- 13 2019?
- 14 A. It appears that way. I
- 15 couldn't say for sure.
- 16 450 Q. Okay. Do you recall the
- discussion with Ms. Auty at all?
- 18 A. I recall the bullet
- 19 around, like, using some wording, like, some
- 20 different words, like around "was discovered." I
- 21 recall Nicole recommending that we say, like,
- "became aware of" instead. I do remember that.
- 23 I'm not sure if I remember the rest of it, though.
- 24 451 Q. So, it looks to me like
- 25 the reading of that is proactive. "Was

1	discovered" instead became "aware of." Do you
2	recall which, if she was suggesting "was
3	discovered" instead of "became aware of"?
4	A. I think she was
5	recommending "became aware of" instead.
6	Q. Okay. Do you know why
7	she was making that recommendation?
8	A. I couldn't say.
9	Q. So, there's another note
10	that says under Nicole's crisis concerns:
11	"How much we say about
12	the past. Not
13	comfortable going this
14	far. Avoid judgment."
15	Do you recall what led you to
16	make that note?
17	A. I don't.
18	Q. And so, there's another
19	entry at the very bottom:
20	"Litigation point of
21	view. We need to have
22	him on board."
23	Do you recall who that's a
24	reference to?
25	A. I don't.

1	455	Q.	Is it a reference to
2	Mr. Moore?		
3		Α.	I don't know.
4	456	Q.	Do you recall what
5	comments led you to	make	e that note?
6		Α.	I don't know.
7	457	Q.	Registrar, you can take
8	this down and if yo	ou cou	ald take us to overview
9	document 9A, image	320,	at paragraph 747.
10		On Ja	anuary 18, 2018, Ms. Auty
11	e-mailed you reques	sting	a media history of RHVE
12	issues. You replie	ed the	e same day writing:
13			"For sure. How broad do
14			you want me to go?
15			Specific to pavement,
16			broader to safety or just
17			everything?"
18		And N	Ms. Auty replies:
19			"Pavement and safety, but
20			really looking for the
21			comments by staff that
22			you had mentioned."
23		Is th	nat a reference
24	actually, let me as	sk it	more broadly. What
25	comments about the	Red F	Hill Valley Parkway by

1 staff had you mentioned to Ms. Auty? 2 Right. As I mentioned Α. 3 here also, I was concerned about the inconsistencies that we had shared previously in 4 5 the Spectator article, 2017 Spectator article, and then forward to additional articles that said that 6 7 we had only informal charts and that, you know, 8 from my perspective that the results are 9 inconclusive. Whether they are or not, when we 10 have charts that people can look at independently 11 of being a professional engineer, to me, that's 12 concerning, so I had shared that information in a meeting, I don't know which meeting, so that's 13 what Nicole is talking about here. 14 15 458 Q. Okay. And you provided 16 that information to her? 17 A. I believe so. 18 459 Registrar, could you Ο. please take us to overview document 9A, image 359, 19 20 paragraph 856. 21 So, you organize a meeting 22 scheduled for January 30, 2019 with the subject "Road Issues Update" and the attendees at that 23 24 meeting include Mr. Zegarac, Mr. McKinnon, 25 Mr. Hertel, Ms. Racine, Ms. Gordon, Mr. McGuire,

- 1 Mr. Soldo, Ms. Fontana, Ms. Auty and Mr. Sabo.
- 2 The body of the invitation that is sent around
- 3 says:
- 4 "This meeting will be a
- 5 check in and update on
- the current road issues."
- 7 What current road issue is
- being referenced in that meeting appointment?
- 9 A. I can't say for sure, but
- 10 I assume it was a Red Hill update meeting.
- 11 460 Q. Do you recall if this
- 12 meeting included Brian Malone from CIMA or Dave
- 13 (audio disruption), external legal counsel for the
- 14 City?
- 15 A. I do recall being in a
- meeting with both of those folks. I'm not sure if
- this is the same one.
- 18 461 Q. Okay. Registrar, can you
- 19 take us over on to the next page and leave up the
- 20 page that we were just on.
- So, you'll see that there are
- 22 notes from Mr. Malone referencing a call with
- 23 Mr. Boghosian and various city staff on
- January 30, 2019. Also excerpted in the overview
- document are some notes from Mr. Sabo and

- 1 Mr. Boghosian about calls and meetings that took
- 2 place on January 30. If you could take a moment
- 3 to just review Mr. Malone's notes as a starting
- 4 point. Let me know when you have had a chance to
- 5 do that.
- 6 A. Okay.
- 7 462 Q. So, you'll see that your
- 8 name is referenced about halfway down the second
- 9 page of these notes from Mr. Malone and we also
- 10 have some other notes. Does this help to refresh
- 11 your memory at all about discussions that occurred
- on January 30, what the nature of them was, what
- the general topics of discussion were?
- 14 A. It doesn't. I'm sorry.
- 15 463 Q. Okay. You said that you
- did remember a meeting at which Mr. Boghosian and
- 17 Mr. Malone were both present. Do you recall what
- 18 the purpose of that meeting was?
- 19 A. I don't. I'm sorry.
- 20 464 Q. Do you recall anything
- about the discussions that occurred at that
- 22 meeting?
- 23 A. No.
- 24 465 Q. Okay. So, this may
- assist. Registrar, could you please take us to

- 1 HAM62328. Actually, if you could take us to
- 2 image 5 of this document.
- 3 So, the City has produced
- 4 undated handwritten notes for a meeting that,
- 5 based on the list there, was with David, Gord,
- 6 Jasmine, Brian and Dan. Are these your
- 7 handwritten notes?
- 8 A. They are.
- 9 466 Q. And so, I've started us
- off at image 5 because I think this might actually
- 11 be the first page of the notes. Is that correct?
- 12 A. I believe it is.
- 13 467 Q. So, the list of attendees
- there, who are David, Gord, Brian and Dan in the
- 15 context of this meeting?
- 16 A. So, I can't be
- 17 100 percent sure. I think it's David Boghosian
- 18 and then Gord McGuire, myself. I believe it's
- 19 Brian Malone and Dan McKinnon.
- 20 468 Q. Okay. Do you have any
- 21 sense of when this meeting occurred?
- 22 A. I don't.
- 23 469 Q. Looking at the meeting
- 24 notes, and I'm happy to have the Registrar flip
- 25 through the pages for you, does this help to

1 refresh your memory at all about what was 2 discussed at this meeting or what the purpose was? 3 Α. I don't remember this one 4 specifically unfortunately. 5 470 Q. Okay. Do you have any sense of what your role at this meeting would have 6 7 been? 8 Α. I think I was just 9 listening to see if there were anything that needed to go into our timeline or that would be 10 relevant for our communications plan. 11 12 471 Do you recall if coming Q. out of this meeting there were items that needed 13 14 to go into the timeline or things that needed to 15 be addressed in the communications plan? 16 Α. I don't know. I assume 17 there would be something relevant in terms of the 18 communications plan, whether it was like the Q&A at the end or anything like that, but I can't say 19 20 for sure. 21 472 Q. Registrar, could you take us to 9A, page 387 and 389, paragraph 900. 22 23 So, we've a received a 24 document dated January 31, 2019 titled "Info with

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Mike/Nicole from this morning." Did you prepare

- 1 these notes?
- 2 A. Sorry, I'm not sure where
- 3 I'm looking.
- 4 473 Q. Registrar, could you
- 5 actually leave up 397 and call up 396 beside it.
- 6 You can take down 398, just for context.
- 7 So, you'll see this is a
- 8 fairly lengthy page of notes.
- 9 Actually, Registrar, could you
- 10 try taking us to OD 9A, 387 and 389.
- So, I think that maybe we
- 12 actually have the wrong set of notes up. Yes, we
- do. That's my apologies, Ms. Graham. Yes. That
- was where I was trying to take us.
- So, paragraph 900, you'll see
- these are notes from a January 31, 2019 meeting
- 17 titled "Info with Mike/Nicole from this morning,"
- 18 and this is an excerpt of those notes. Are you
- 19 the author of these notes?
- 20 A. It looks like it, yes.
- 21 474 Q. Do you recall in what
- 22 context you prepared these notes?
- 23 A. I am not 100 percent
- sure.
- 25 475 Q. Do you have a best guess?

1	A. My best guess is that
2	this is a debrief with Dan, whereas Dan is re
3	like, recounting to me what happened with Mike and
4	Nicole.
5	Q. Okay. So, you don't
6	think that this was a meeting with Mike and
7	Nicole?
8	A. I don't. This is only my
9	best guess.
10	Q. Okay. And the reference
11	to Mike and Nicole, is that to Mike Zegarac and
12	Nicole Auty?
13	A. Yes.
14	Q. So, you'll see towards
15	the beginning there are a couple little points
16	that say:
17	"- Notwithstanding
18	- Gary's actions over the
19	last five years."
20	And then it says:
21	"- Martin White's as two
22	different swim lanes."
23	Do you recall what comments
24	led you to make that note or what that means?
25	A. I don't.

1	Q. Registrar, I'm going to
2	ask you to take us into the actual notes. If you
3	can take us into HAM62129, just because I believe
4	what's in the OD is just an excerpt. Can you take
5	us to image 3 of this document.
6	So, you'll see there are a
7	couple of points here and the first one is:
8	"Why did he hide the
9	results?"
10	Who is the "he" being
11	referenced there?
12	A. I can't say for sure.
13	Q. Do you have a best guess?
14	A. My best guess is Gary.
15	Q. Do you recall what
16	discussion or conversation led you to make that
17	note, "Why did he hide the results?"
18	A. My best guess is that Dan
19	is asking me about creating a timeline or not
20	creating but adding to this timeline that we have
21	been developing and that he's asking to get these
22	things into the timeline to see if we can fill in
23	the blanks of the story.
24	Q. Okay. So, you think that
25	Mr. McKinnon was asking you to address why he had

1	hid results as part of the timeline?
2	A. I think Dan was trying to
3	help understand all of the pieces of the story.
4	And I'm not sure if those were my words or his, so
5	I don't think what the context of them is.
6	Q. So, in reference to the
7	use of the term "hid" there, was there a view
8	within public works at this time, so this is end
9	of January 2019, is that Mr. Moore had hid the
10	Tradewind reports?
11	A. I think there was an
12	overarching view that he did not share them.
13	Q. Okay. But you wouldn't
14	generally have used the term used here, "hid," in
15	reference to that?
16	A. I wouldn't.
17	Q. Okay. Did you hear
18	others use that terminology?
19	A. I'm not sure.
20	Q. Okay. So, there's
21	another point that says:
22	"Should have been
23	resurfaced or treated
24	sooner (shot abrade
25	treated surface/grip

1	coat."
2	Do you recall what led you to
3	make that note?
4	A. I don't.
5	Q. At this time, so again
6	end of January 2019, was there a view within
7	public works that the Red Hill Valley Parkway
8	should have been resurfaced or treated earlier in
9	light of the Tradewind report?
10	A. I'm not sure.
11	Q. Did you have any
12	discussions with anyone within public works about
13	whether or not the Red Hill should have been
14	resurfaced or treated earlier?
15	A. I remember discussions
16	about the whole idea of like the shot abrasion and
17	treating the surface or doing a grip coat and all
18	that sort of stuff, but not in the context that it
19	should have happened. It was just that it was a
20	recommendation from the consultant in that report.
21	Q. What information, if any,
22	were you given about whether resurfacing or
23	surface treatments would have been effective in
24	dealing with frictional issues on a roadway?
25	A. I don't remember any.

1 490 Q. As of January 2019, what 2 was the City's communications plan to deal with a 3 question if one was received about whether or not the Red Hill Valley Parkway should have been 5 resurfaced or treated earlier in light of the Tradewind report? 6 7 Α. I'm not sure if I know 8 the answer. Sorry. 9 491 Do you know if there was Q. 10 a plan in place? To know if it should have 11 Α. 12 been repaved earlier? 13 492 Q. If someone asked you that 14 question as the communications officer for public 15 works, was there a plan in place about how that 16 question would be addressed? Α. I don't think so. I 17 think I would have relied on Gord or Edward or Dan 18 to answer it. 19 20 493 Q. Okay. So, I see that it 21 is 1:00 and I'm coming up to a new topic. I 22 wonder if now would be a good time to take our lunch break. 23 24 JUSTICE WILTON-SIEGEL: That

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would be fine. It's 1:00 exactly, so we'll return

- 1 at 2:15.
- 2 --- Luncheon recess taken at 1:00 p.m.
- 3 --- Upon resuming at 2:15 p.m.
- 4 MS. BRUCKNER: Commissioner,
- 5 may I proceed?
- JUSTICE WILTON-SIEGEL: Yes,
- 7 please proceed, Ms. Bruckner.
- BY MS. BRUCKNER:
- 9 494 Q. Registrar, could you take
- 10 us to overview document 9A, image 412,
- 11 paragraph 943. On February 3, 2019, you e-mailed
- 12 Ms. Auty, copying Mr. McKinnon, Mr. Hertel,
- 13 Ms. Racine and Mr. Sabo. You attached a
- 14 communications plan, a timeline and presentation
- 15 slides, all of which were in draft. Do you recall
- sending that e-mail?
- 17 A. I recall the e-mail,
- 18 yeah.
- 19 495 Q. Registrar, could you
- 20 please take us over to the next image,
- 21 paragraph 944.
- 22 This e-mail was later added to
- 23 a calendar invitation for Red Hill Valley Parkway
- 24 GIC brief, which was scheduled for February 4,
- 25 2019.

1	Registrar, could you pull up
2	HAM62160.
3	I'm just going to take you
4	through the attachments to this e-mail. So, this
5	is the PowerPoint presentation that was attached
6	to the e-mail. Are you the primary drafter?
7	A. Not the entire thing, but
8	most of it. Some of the slides I believe came
9	right from Nicole, and if you forward to the
10	agenda slide I would be able to tell you better.
11	Yeah, I don't think the risk assessment was from
12	me, but I do think I was a primary drafter, yes.
13	Q. Okay. Registrar, could
14	you please take us to image 7.
15	So, this slide is titled
16	"Suggested Key Messages For Staff to Convey
17	Publicly," and you'll see that there is an entry
18	that says:
19	"The results of the 2013
20	friction testing do not
21	breach any kind of
22	minimum standard for
23	friction values."
24	Why did you include that point
25	under suggested key messages for public staff to

1	convey?
2	A. It would have been at the
3	direction of somebody else for sure. I can't say
4	who or why.
5	Q. Okay. So, a revised
6	version of this presentation is circulated on
7	February 5, 2019 by Ms. Racine.
8	Registrar, could you please
9	pull up HAM62193 and split screen with HAM62194.
10	So, just for your reference,
11	this is the e-mail by which Ms. Racine circulates
12	the updated version and on the other side we have
13	the updated version of the PowerPoint
14	presentation.
15	Registrar, could you take us
16	that the PowerPoint presentation to image 7.
17	So, as far as I can tell, the
18	point that we were just looking at a moment ago
19	about the results of the 2013 friction testing not
20	breaching any kind of minimum standard for
21	friction values has been removed from this
22	subsequent version of the PowerPoint presentation.
23	Are you able to provide me with any information
24	about how or why that bullet point was removed as
25	a key message?

1 Α. Again, I'm sure it would 2 have been at the direction of somebody more senior 3 than me, but I don't have any recollection of how 4 or why. 5 498 Q. Did you have any discussions with anyone about that particular key 6 7 message? 8 Α. I do recall discussing 9 the key messages, but I can't remember the details 10 of why we would have removed that or why that 11 would have been changed or taken out. 12 499 What other types of Q. discussions did you have about that messaging? 13 I don't recall, like, any 14 Α. 15 of the specifics. I just know that we had 16 discussed the messaging. Unfortunately, I don't 17 remember what exactly we talked about. 18 500 Registrar, you can take 0. this down and if you can take us into HAM62161, 19 20 please. Perfect. Thank you. 21 So, this is the timeline that 22 was attached to that e-mail that we were looking at. Is this a version of the timeline that you 23 24 had been working on to put the chronology in 25 order?

1	A. It is, yes.
2	Q. How did you confirm that
3	the information in this timeline was accurate?
4	A. So, the information came
5	to me from a variety of sources. As I said
6	before, I would trust if a senior member of the
7	public works team asked me to add something in it,
8	I would just trust that it was accurate.
9	In terms of approval of the
10	timeline, it was reviewed by that broader group
11	that I have mentioned before a few times. I don't
12	know that any one of those people was in a
13	position to approve every line of this, because it
14	is such a complicated and long story.
15	Q. When city staff provided
16	you with a recollection or information for
17	inclusion in the timeline, was it your practice to
18	ask them for documents or e-mails or anything to
19	try and confirm that their recollection was
20	accurate?
21	A. So, later on there's
22	another version of this same timeline in an Excel
23	document where I tried to do that, where I tried
24	to include documents that, kind of, back up the
25	entries in here, but at the beginning I don't

- 1 think that -- it wasn't -- I didn't have that
- 2 practice. But I did try to, sort of, get better
- 3 as I went along, as we figured out how complicated
- 4 things were in this story.
- 5 503 Q. So, was that practice of
- 6 looking for additional documents developed after
- 7 the Tradewind report was presented to the GIC or
- 8 before?
- 9 A. I'm not sure. Sorry.
- 10 I'm not sure when we tried to do that.
- 11 504 Q. Okay.
- 12 A. As far as including them
- in the timeline. I know that there were lots of
- documents being collected, but in terms of, like,
- 15 linking them directly from this chronology
- 16 timeline document, I'm not sure when that
- 17 happened.
- 18 505 Q. Okay. Who, if anyone,
- 19 signed off on the accuracy of the final version of
- 20 this timeline that was eventually presented to the
- 21 GIC?
- 22 A. I don't think -- like, I
- think I would say everyone and nobody at the same
- 24 time, because everybody did have an opportunity to
- look at it and make changes and additions, but I

- don't think anybody was in the position to approve
 everything. So, we did look at it at that broader
- group, as I said, but I don't think any one of
- 4 those one people, no one of those one people would
- 5 have been in the position to approve it.
- 6 506 Q. Okay. And when you say
- 7 the broader group, are you referring to the
- 8 individuals that were copied on that e-mail that
- 9 we were looking at where you circulated this
- 10 document?
- 11 A. Yes.
- 12 507 Q. Okay. So, there are a
- number of different categories listed at the top
- of this presentation to be shared and
- 15 themes/categories and you'll see there are six
- 16 categories listed. Did you include these six
- 17 categories at someone's direction or at your own
- 18 initiative?
- 19 A. It was at someone --
- 20 well, my best recollection is that it was at Dan's
- 21 request and I don't know if he requested these
- 22 specific categories or if he just requested
- 23 categories, but it was at his request.
- 24 508 Q. So, the very first
- 25 category there, there's labelling called "Gary's

- 1 Involvement" and I see that on the first page here 2 we have a number of events that are identified as 3 Gary's involvement and also what looks like an MTO 4 category. 5 What did you understand the Gary's Involvement category to signify when you 6 7 were preparing this document? 8 Α. I'm not sure if I know 9 now. 509 10 Q. Do you recall the purpose
- of including a Gary's Involvement category?

 A. I think the purpose of
 the categories were just to, sort of, chunk the
- information in ways that we could better and
- 16 category looks fairly broad to me. In hindsight

easily understand. The Gary's Involvement

- 17 looking back at this now, I can't say the purpose
- 18 what I thought it was at the time.
- 19 510 Q. Okay. Registrar, could
- you take us to image 7 of this document, please.
- 21 So, I'm jumping forward a bit in this timeline.
- You'll see that we actually may have to go over on
- to image 8 as well, but we'll start here with
- image 7 and then flip over.
- So, you'll see at the very

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15

1	bottom here there's an entry under "Late
2	August 2018" that says:
3	"While searching in
4	document management
5	system, Gord McGuire
6	finds an e-mail leading
7	to the 2013 Red Hill
8	Valley Parkway evaluation
9	report from Golder."
10	Registrar, could you take us
11	over on to image 8.
12	And so, this column continues
13	with:
14	"Attached 2013 Tradewind
15	report on friction
16	testing. Document is
17	marked as being loaded
18	into the system on
19	May 15, 2018 by Gary
20	Moore."
21	And then there are two more
22	entries for late August 2018:
23	"Gord McGuire notifies
24	Dan McKinnon about the
25	2013/2014 friction

1	testing, including
2	consultant's concerns and
3	recommendations for
4	action. Gord also checks
5	with some key staff in
6	engineering services to
7	see if they were aware."
8	And then next entry is:
9	"Gord McGuire and
10	Dan McKinnon make the
11	decision to stop pursuing
12	hot in-place recycling
13	technology to resurface
14	the Red Hill Valley
15	Parkway. Adjust capital
16	budget request to ensure
17	new high quality asphalt
18	can be used for the 2019
19	resurfacing project."
20	Where did you obtain the
21	information that these events happened in late
22	August of 2018?
23	A. I can't say for sure. I
24	can say, though, that this timeline, I created it
25	based on information from Gord and Dan and Edward

1	and documents that were shared with me.
2	Q. Registrar, could you take
3	us to HAM58892, please.
4	So, I'm jumping forward a
5	little bit in time. This is an e-mail from
6	Mr. Zegarac to you in which he asks you on
7	February 12, 2019 to send him the chronology that
8	you had prepared the week before, and you respond
9	and you sent him another version of this document
10	that we were just looking at that's a little bit
11	later dated, so February 12, 2019. And I'm going
12	to have that pulled up.
13	Registrar, could you take us
14	into HAM58893, please. Thank you.
15	So, this is the version that's
16	attached by you to that e-mail back to
17	Mr. Zegarac.
18	Registrar, could you take us
19	to image 4 of this document.
20	So, you'll see that there is,
21	in the third row there down under
22	August/September 2018, it says:
23	"Gord McGuire becomes
24	aware of an e-mail
25	leading to the 2013 Red

1	Hill Valley Parkway
2	evaluation report from
3	Golders with attached
4	2013 Tradewind report on
5	friction testing. Gord
6	notifies Dan about the
7	2013/2014 friction
8	testing, including
9	consultant's concerns and
10	recommendations for
11	action. Gord McGuire and
12	Dan McKinnon make the
13	decision to stop pursuing
14	hot in-place recycling
15	technology to resurface
16	the Red Hill Valley
17	Parkway. Adjust capital
18	budget request to ensure
19	now high quality asphalt
20	can be used for the 2019
21	resurfacing project."
22	So, these are or are very
23	similar to the events that were listed under late
24	August in the prior version of the draft timeline
25	that we were looking and now they're listed as

- 1 September/August 2018. Why did the stated
- timeline for these events change?
- A. I can't say for sure. I
- 4 can say that somebody would have asked me to
- 5 change the dates. I don't know who it was. I
- 6 know that there was some uncertainty around this
- 7 time of some of these dates, and so I think it's
- 8 my opinion only that somebody was trying to
- 9 broaden the scope so that it wasn't incorrect.
- 10 512 Q. Okay. Do you recall if
- 11 the person who asked you to broaden the scope was
- 12 Mr. McGuire or Mr. McKinnon? And I ask because
- these points seem to be in reference to them
- 14 specifically.
- A. I don't think I would
- have changed this if it was anybody else or I
- 17 would have at least asked them to confirm, so I
- don't know who it was, but...
- 19 513 Q. But you expect that if it
- 20 had been someone other than Mr. McGuire or
- 21 Mr. McKinnon, you would have taken this to them
- 22 before making the change?
- 23 A. I would have. I expect
- that's what I would have done.
- 25 514 Q. So, you said there was

1 some uncertainty around some of these events. Are 2 you able to expand on that at all for me in terms 3 of what the nature of the uncertainty was or where 4 it was coming from? 5 Α. I think -- I'm not sure if I know exactly. I think just generally the 6 7 idea of what day people found the report exactly 8 was hard at the beginning for some people to 9 pinpoint, and so I think that was just what I was 10 referencing. 515 11 Were you ever advised Ο. 12 that the reference to late August in terms of the discovery of the Tradewind report was incorrect? 13 I'm not -- I don't think 14 Α. 15 so, but I'm not sure. 16 516 Q. Generally, your sense was 17 that there was uncertainty rather than there had 18 been an error in the previous timeline that you had put together? 19 20 That's accurate. 21 517 Were you aware as you Q. 22 were preparing the preliminary reconstruction timeline for the GIC meeting that Michael Becke 23 24 had received a copy of the Tradewind report from

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Dr. Uzarowski in August 2018?

25

1	A. I wasn't. I was not.
2	Q. Do you recall when you
3	became aware of that?
4	A. I think I read that in a
5	news article, fast-forward a while.
6	Q. After the Tradewind
7	report had been presented to GIC?
8	A. Yes.
9	Q. Okay. Registrar, you can
10	take this down and if you could take us to
11	overview document 9A, image 439, paragraph 1028,
12	please. Thank you.
13	So, on February 5, Ms. Auty
14	e-mailed you, Mr. McKinnon, Mr. McGuire,
15	Mr. Soldo, Mr. Sabo, Mr. Hertel, Ms. Graham and
16	Ms. Racine, copying Mr. Zegarac, and attaching the
17	February 4 memorandum from CIMA, which I will call
18	up for you in a minute, but I know that you have
19	referenced it a couple of times today. What was
20	your understanding of this purpose of the CIMA
21	memo?
22	A. My understanding was
23	there was a few questions that the public works
24	staff wanted CIMA as a consultant to review and
25	provide their opinion on, and then that was the

- 1 response to those couple questions.
- 2 521 Q. What role, if any, did
- 3 the memo have in the City's communication strategy
- 4 particularly?
- 5 A. I don't know if there was
- 6 a role for the memo. I know that later it did
- 7 play a role in terms of communicating with
- 8 council, but at this moment I'm not sure if there
- 9 was a role up our communications strategy.
- 10 Actually, I'm going to add to
- 11 that, if that's okay. I do remember some
- messaging around working with traffic experts in
- terms of the upgrades that had been made to the
- 14 road, and so we did reference the fact that we had
- 15 traffic safety experts in the communications plan.
- 16 522 Q. Okay. Registrar, can you
- take us into HAM54382, please.
- 18 So, this is the CIMA
- 19 memorandum.
- 20 Registrar, can you take us to
- 21 image 2.
- So, you'll see that there are
- 23 questions that are identified for CIMA, and the
- 24 first one is:
- 25 "In light of the

1			information in the 2014
2			Golder report, are any
3			changes needed to the
4			recommendations in the
5			previous CIMA reports to
6			the City regarding safety
7			on the Red Hill Valley
8			Parkway?"
9		Do yo	ou recall if this question
10	had been discussed	amon	gst city staff before you
11	received the CIMA r	report	t or, sorry, the CIMA
12	memorandum?		
13		Α.	I don't remember this
14	one.		
15	523	Q.	Okay. So, then the
16	second question is:	•	
17			"In light of the
18			information in the 2014
19			Golder report, are any
20			additional safety
21			measures recommended to
22			the City recognizing that
23			the Red Hill Valley
24			Parkway is scheduled to
25			be resurfaced in the late

1	spring of the 2019?"
2	Do you recall if there had
3	been internal discussions about this question
4	before you received the CIMA memo?
5	A. I don't recall any that I
6	was involved in.
7	Q. Okay. Registrar, can you
8	take us over on to the next image.
9	So, there's a third question:
10	"In light of the
11	information in the 2014
12	Golder report, should the
13	Red Hill Valley Parkway
14	be closed to vehicular
15	traffic in whole or in
16	part until the completion
17	of the resurfacing work?"
18	Do you recall if city staff
19	had raised this question before you received the
20	CIMA memorandum?
21	A. I don't think I was a
22	part of any of those conversations, if they were
23	happening.
24	Q. Okay. In terms of this
25	third question, at the time that you or just prior

1 to receiving this memorandum from CIMA, do you 2 have any sense as to whether or not the City had a 3 plan in terms of whether they would keep the Red Hill Valley Parkway open or close it? 4 5 Not that I was aware of Α. at that time. I mean, I think if I was involved 6 7 in those conversations, it would have been from 8 more of a communications perspective, so I'm not 9 aware of any. 10 526 Q. Okay. And so, from late 2018 to February 2019, just before you were copied 11 12 on the memorandum that we're looking at, were you involved in any discussion with public works staff 13 14 about whether the Red Hill Valley Parkway might 15 need to be closed? 16 Α. Not that I can remember. 17 527 Q. Okay. Did anyone ask you 18 to prepare a communications plan in the event that 19 it was determined that the road needed to be 20 closed? 21 Α. No. 2.2 528 Q. To your knowledge, had 23 city staff already decided to keep the Red Hill 24 Valley Parkway open as of February 4, 2019?

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Α.

I don't know.

25

1	Q. Okay. Registrar, you can
2	take this down and if you can take us into
3	overview document 10A, image 8, paragraph 15,
4	please. Thank you.
5	So, this is in reference to
6	the GIC meeting on February 6, 2019. Did you
7	attend the GIC meeting on February 6, 2019?
8	A. I did, yes.
9	Q. Were you present for both
10	the open and closed session?
11	A. Yes.
12	Q. It's my understanding
13	A. Sorry, Hailey. I'm not
14	sure if I was present for the entire closed
15	session. I think I was, but I'm not sure if it
16	was for the whole thing or not, so I just wanted
17	to clarify.
18	Q. Okay. Do you think you
19	might have left early or for some other reason?
20	A. I didn't leave early, but
21	sometimes I was not included. Sometimes I would
22	just go in to, sort of, do something, like help
23	with a media release or something, after the
24	discussion, so I can't remember in this case if it
25	was the full in camera or if it was just a

- 1 portion, so I just wanted to clarify that.
- 2 533 Q. So, it's possible that
- 3 you were being called in and out of the room as
- 4 needed?
- 5 A. It's possible, yes.
- 6 534 Q. Okay. It's my
- 7 understanding that Mr. Hertel presented the
- 8 presentation that we were looking at in draft for
- 9 the communication strategy. Is that right?
- 10 A. I think so, yes.
- 11 535 Q. Were you involved in
- 12 presenting information during the GIC meeting at
- 13 all?
- 14 A. No.
- 15 536 Q. Did you have any
- discussions with Mr. Moore, either before or after
- 17 the GIC meeting?
- 18 A. No. No. I think not
- 19 before. I think after he sent me a media enquiry
- just letting me know that he wasn't going to be
- 21 responding to it, but just to let me know because
- that's a standard practice that we would have.
- 23 537 Q. How would you describe
- the tone of the GIC meeting?
- 25 A. I would say it was a very

- 1 serious, serious and maybe a bit somber.
- 2 538 Q. Okay. What was the
- 3 nature of the conversation? Was it more of a Q&A
- 4 or were staff doing most of the talking?
- 5 A. I recall it being a bit
- of both. I remember there was the presentation
- 7 portion and then there was questions from council
- 8 and committee members about various things, just
- 9 to help them understand a little bit more.
- 10 539 Q. Do you recall if
- 11 Mr. Hertel and other presenting city staff made it
- through their planned presentations?
- 13 A. I don't think that John
- made it through his. In my memory as we're
- 15 sitting here, I feel like he did not make it all
- 16 the way through his.
- 17 540 Q. Okay. Do you recall what
- happened and why he didn't make it all the way
- 19 through?
- 20 A. I don't.
- 21 541 Q. Was it interrupted by
- 22 questions from councillors?
- A. It's very possible.
- 24 542 Q. Okay. But you don't
- 25 recall one way or the other?

1 Α. No. 2 543 How did the councillors Q. 3 respond to the information that staff shared with them at the GIC meeting? 4 5 A. I think they were very -they were disappointed that they didn't have the 6 7 information before. 8 544 Q. Okay. Did the reactions of any councillors in particular stand out to you at the meeting? 10 A. I don't know if I 11 remember any. I'm trying to think. I don't think 12 I remember any specific reactions. 13 545 Q. Was the safety of the Red 14 15 Hill Valley Parkway, actual or perceived safety 16 issues, in light of the findings and content of the Tradewind report discussed at the GIC meeting? 17 18 Α. I don't remember, but I'm assuming it was. Like, I couldn't speak to it, 19 20 though. 21 546 Q. Do you recall at a high 22 level what councillors were told about the safety of the Red Hill at the meeting? 23 24 A. I don't. 25 547 Registrar, could you take Q.

1	us into HAM54399.
2	So, it's my understanding that
3	this is the final version of the in camera
4	presentation.
5	Registrar, could you take us
6	to images 43 and 44.
7	So, I understand from this
8	slide that the proposed plan going into the
9	February 6 meeting was to issue a media release on
10	February 13 following the council meeting, but a
11	press release was issued an February 6 at the end
12	of the in camera session.
13	Why wasn't the recommendation
14	here about the timing of the public release
15	followed?
16	A. So, it would be our
17	typical practice to release a media release on
18	really anything after council ratifies something,
19	and so we were following that typical process, so
20	going to GIC and then the following week later is
21	council ratification and then we had a media
22	release. But council preferred that we share the
23	information as soon as we could, and so we acted
24	quickly and we had a draft of a media release, so
25	we just kind of quickly edited it together and

- 1 then we were able to put that statement out that
- 2 day instead of waiting another week.
- 3 548 Q. Okay. So, I understand
- from your comment that you edited the draft that
- 5 you had originally prepared. Was that done at the
- 6 GIC meeting?
- 7 A. It was, yes.
- 8 549 Q. Did council approve the
- 9 final version of the press release?
- 10 A. They reviewed it. I'm
- 11 not sure if the word "approved" is -- they
- 12 definitely reviewed it.
- 13 550 Q. Okay. Are you the one
- 14 who did the revisions to the press release at the
- 15 meeting?
- 16 A. I am.
- 17 551 Q. And did you do that on
- 18 your own or with input from others?
- 19 A. No. My fingers did it,
- 20 but there was group of people standing around me
- 21 with ideas and edits coming in quickly, so it was
- definitely a group effort.
- 23 552 Q. And when was that done?
- 24 For example, was it done during the meeting? On a
- 25 break from the meeting?

1 Α. It was during, I think it 2 was called an informal break from the meeting, so 3 staff just went into the anteroom and we revised the release in there and then brought a copy back 5 out to GIC. 553 6 Q. And so, I can take you 7 into this if you would like to take a look at it, 8 but there's a formal apology from staff to council 9 and the public in the press release that goes out 10 on February 6. Why was that included in the press 11 release? 12 I believe it was included Α. because council wanted to have that included. 13 14 554 Okay. Was that something Q. 15 that had been in the original draft that you had 16 prepared before the meeting? A. 17 It was not. 18 555 To your knowledge, after Ο. 19 the press release went out, how did City staff 20 respond to it? 21 What do you mean by City Α. 2.2 staff? 556 23 Q. I can narrow it a little 24 bit. Staff within the public works department who

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maybe weren't present at the GIC meeting.

25

1 I'm not sure that I even Α. 2 really know the answer, because I wasn't really 3 sitting with public works staff over the next few days, so I'm not sure if I was able to really 5 perceive their reactions. 6 557 Q. Okay. Registrar, could 7 you please take us to overview document 10A, 8 images -- let's start at image 23 and 24, 9 paragraph 38. 10 So, we've received an undated 11 note that you have been identified as the author 12 of, and the notes are reproduced over a number of pages in the overview document. Are you the 13 author of these notes? 14 15 A. Do you have, like, the 16 original version of these? 17 558 Q. I think that I do. Let 18 me give it a try. 19 Registrar, can you take us 20 into HAM62867. 21 So, I think that this is the original version. 22 23 A. This is my handwriting, 24 yeah. 25 559 Q. Okay. Registrar, can you

- 1 take us back into the typed-out version of it.
- 2 Do you recall when you took
- 3 these notes?
- A. I don't.
- 5 560 Q. Do you know if it was
- 6 during the GIC meeting?
- 7 A. I don't know.
- 8 561 Q. Registrar, could you
- 9 please take us into image 25.
- 10 Ms. Graham, for your context,
- it's just another page of the notes. So, you'll
- see image 25, there's a reference that says -- I'm
- trying to pinpoint it on the page for you.
- 14 There's a reference that says:
- "It may have been prudent
- to have been downplayed."
- Do you have any sense of what
- 18 that is a reference to? It's in the little box up
- 19 there that the Registrar has just highlighted for
- 20 us.
- A. I'm sorry, I don't, no.
- 22 562 Q. Okay. Do you know if it
- has any connection to the reference kind of in
- 24 proximity to it about 2015 serious wet road
- 25 history?

1	A. I don't. I'm sorry.
2	Q. Okay. And then at the
3	bottom of image 25 there's another point and it's
4	at the very bottom and it says:
5	"Council lied, public
6	misled. Council
7	apology."
8	Do you have any recollection
9	as to why you made that note or what it's in
10	reference to?
11	A. I really don't.
12	Q. Okay. Registrar, you can
13	take this down and if you can take us into
14	HAM28680 at image 1, please.
15	So, on February 12, 2019,
16	Matthew Van Dongen, who is a reporter at the
17	Hamilton Spectator, e-mails you and Mr. McKinnon
18	under the subject line "Forward MTO friction
19	testing results" and he attaches four graphs
20	summarizing the MTO's friction testing results on
21	the Red Hill Valley Parkway from 2007 to 2014 in
22	his e-mail, and he writes:
23	"Hi, folks. Just
24	received these. Did the
25	City already have access

1	to this info and, if so,
2	any concerns?"
3	Do you recall receiving this
4	e-mail from Mr. Van Dongen?
5	A. I do.
6	Q. So, you forward this
7	e-mail to Mr. McGuire and Mr. Soldo, copying
8	Mr. McKinnon, and you say:
9	"See below and please let
10	us know if you have seen
11	this is before. I'm not
12	in the office, so can't
13	check the file, but this
14	format doesn't look
15	familiar to me."
16	And then I believe what
17	follows is some suggestions about how you would
18	respond to the e-mail. To your knowledge, did the
19	City learn about these MTO friction testing from
20	2008 to 2014, so excluding 2007, basically at the
21	same time as the Hamilton Spectator?
22	A. To my knowledge, yes.
23	Q. Were you aware of any
24	debate within the City about whether the MTO test
25	results were consistent with the results of the

1	Tradewind testing?
2	A. I don't think so, no.
3	Q. Okay. Registrar, can you
4	take us into overview document 10A, image 65,
5	paragraph 149.
6	So, on February 14, 2019, Andy
7	Zimmerman, who is a senior communications officer,
8	social media and marketing, with the City sent you
9	a tweet forwarded from Twitter and he says:
10	"This is the worst I've
11	seen yet. In the clip
12	starting at the one hour,
13	27 minutes, 30 second
14	mark, Councillor Merulla
15	specifically orders Gary
16	(I think it's engineering
17	services head Gary Moore)
18	to say that the surface
19	of the Red Hill Valley
20	Parkway is high quality
21	and Mr. Moore
22	specifically cites 2013
23	friction testing to do
24	so."
25	And he attaches a link and a

1 link to the original tweet. What was 2 Mr. Zimmerman's role in respect of the Red Hill 3 Valley Parkway or the Tradewind report, if any? 4 Α. I don't think he had any 5 real role within the Red Hill or the Tradewind report. He was, though, responsible for and 6 7 monitoring social media and then flagging anything 8 that might be concerning to any communications 9 officer that it was relevant to, so that's what he 10 is doing here. 11 568 Okay. So, he sends you Ο. 12 this tweet, which included a clip from a public works meeting on December 7, 2015. Did you click 13 14 through this and watch the video recording from 15 that public works committee meeting? 16 Α. I did not watch the whole 17 thing, but I did watch this clip, yeah. 18 569 Ο. Okay. Registrar, could 19 you take us briefly into OD 7, images 73 and 74, 20 paragraphs 231 to 235. 21 So, this is the overview 22 document with respect to the public works 23 committee meeting on December 7, 2015, and you'll 24 see at paragraph 232 there's a reference to 25 Councillor Merulla asking Mr. Ferguson some

1	comments about the asphalt on the Red Hill Valley
2	Parkway, and this is then, these questions are
3	then, advanced to Mr. Moore.
4	Mr. Moore, who was present at
5	the meeting, is asked to elaborate on the quality
6	of the asphalt used. Councillor Merulla asked
7	whether the City used low-grade asphalt in
8	comparison to that used by the MTO in constructing
9	the Red Hill Valley Parkway. Mr. Moore replies
10	that the City had used SMA in the construction of
11	the Red Hill Valley Parkway, which was the MTO's
12	top mix for high-speed freeway-type roadways.
13	Mr. Moore informed the public
14	works committee that the MTO had prepared initial
15	friction testing and received results at or above
16	what the MTO typically expected from high-grade
17	friction mixes. He also informed the public works
18	committee that they had performed subsequent
19	testing five years after, in approximately 2012 to
20	2013, finding that the road was holding up
21	exceptionally well. He stated:
22	"We have no concerns
23	about the surface mix."
24	Is that the section of the
25	meeting that you watched?

1	A. That's correct, yes.
2	Q. Were you aware before
3	receiving the e-mail from Mr. Zimmerman that
4	Mr. Moore had addressed the Red Hill pavement and
5	friction testing at a public works committee
6	meeting in December of 2015?
7	A. I was not.
8	Q. What was your reaction to
9	learning that Mr. Moore had informed the public
10	works committee in 2015 that the City had
11	completed friction testing in 2013?
12	A. I'm not sure if I had a
13	reaction about the friction testing itself. I
14	was, though, in my head thinking this is
15	additional mixed messaging that we've here
16	saying that there are no concerns and then
17	fast-forward to the 2017 article in the Spectator
18	saying that the results are inconclusive. So,
19	just from a communications perspective, my
20	reaction was more about the inconsistent messaging
21	and the public perception side of things.
22	Q. What did you do, if
23	anything, after receiving this e-mail from
24	Mr. Zimmerman and reviewing the recording of the
25	public works committee meeting?

- 1 A. I believe I shared it. I
- 2 don't know exactly who I shared it with, but I
- 3 would have shared it with some of the leadership
- 4 in public works, I assume.
- 5 573 Q. Do you recall what their
- 6 reaction was to this video?
- 7 A. I believe I shared the
- 8 tweet over e-mail, so I wouldn't have really been
- 9 able to perceive their reaction.
- 10 574 Q. Okay. Did you receive
- any responses when you shared this? Just for your
- 12 reference, I haven't actually seen an e-mail where
- you shared this tweet by e-mail.
- 14 A. Okay. I could be
- 15 remembering it incorrectly. I really don't
- 16 remember their reactions.
- 17 575 Q. Okay. And you don't
- recall who you approached about this recording?
- 19 A. I don't.
- 20 576 Q. Did you reach out to
- 21 Mr. Ferguson or anyone else who was identified as
- 22 being present at the public works committee
- 23 meeting to ask them about it?
- A. Not that I recall.
- 25 577 Q. And so, in his e-mail,

1	Mr. Zimmerman says:
2	"It's the worst I have
3	seen yet."
4	Had Mr. Zimmerman advised you
5	of other prior comments about the Tradewind
6	testing or friction testing on the Red Hill Valley
7	Parkway?
8	A. Are you sure that's not
9	the tweet itself?
10	Q. I think that it's
11	Mr. Zimmerman, but let's go back and make sure
12	that I'm right about that.
13	Registrar, could you take us
14	to overview document 10A, image 65, paragraph 149.
15	It's entirely possible that I'm reading it wrong.
16	So, he starts it with:
17	"This is the worst I've
18	seen yet."
19	So, I think that's coming from
20	Mr. Zimmerman, but I suppose it could be a
21	reproduction of the tweet?
22	A. His practice was to
23	reproduce the tweet right in the e-mail, so I'm
24	not sure if that's his words or the tweet itself.
25	Q. Okay. Fair enough. So,

- 1 omitting that reference to the worst I've seen
- 2 yet, had he sent you anything else in terms of
- 3 prior inconsistent statements about the Red Hill
- 4 or friction testing?
- 5 A. He may have. It was,
- 6 like I said, his practice to share things from
- 7 social media with the communications officers if
- 8 he felt that it was warranted to do so, so he may
- 9 have. I can't recall one way or the other.
- 10 580 Q. Okay. Registrar, you can
- 11 take this down and if you can take us into RHV890,
- 12 please.
- So, this is an anonymous
- letter sent to the City auditor and a number of
- 15 other recipients in March 2019. Did you ever see
- this document while working as communications
- officer for the City?
- 18 A. No.
- 19 581 Q. Did you know that it
- 20 existed?
- 21 A. Just from my preparation
- for this meeting.
- 23 582 Q. Okay. Are you the author
- of this letter?
- 25 A. No.

1	Q. Do you know who wrote it?
2	A. I don't.
3	Q. Okay. Registrar, you can
4	take that down and if you could take us into
5	HAM36663, please, at image 1 and 2.
6	On April 10, 2019, you send
7	Mr. McKinnon and Mr. McGuire proposed answers for
8	a series of questions asked by the Spectator.
9	Registrar, can you just call
10	out the very last question on the second page
11	starting, in the FOI documents.
12	So, one of the questions
13	that's being asked is:
14	"In the FOI documents,
15	there is an
16	April 2015/2016 e-mail
17	from Richard Andoga, the
18	guy at Walker Industries,
19	about planned
20	rehabilitation work on
21	the LINC and Red Hill the
22	following year. The
23	e-mail invites Walker
24	Industries to submit a
25	proposal for work that

1	wou	ld include testing a
2	500	-metre stretch of the
3	roa	d that year. What is
4	thi	s testing? Did it
5	hap	pen? Also, in the
6	e-m	ail Richard lists the
7	rea	son for the
8	reh	abilitation. One is
9	the	objective is to
10	imp	rove skid resistance
11	on	the Red Hill Valley
12	Par	kway. How was that an
13	obj	ective if no one was
14	awa	re of the Tradewind
15	rep	ort?"
16	And then	I believe the red is
17	your draft proposed answer.	Is that right?
18	A. I b	elieve so.
19	585 Q. And	so, you say:
20	"Ag	ain, while we
21	ant	icipate that the
22	inv	estigation will help
23	to	shed more light on
24	thi	s matter, Rick has
25	sha	red with us that

1	during this time staff
2	were reviewing surface
3	treatment methods to
4	prolong life spans of
5	various roads in
6	Hamilton, including the
7	Red Hill Valley Parkway.
8	At this time, we suspect
9	this objective came as a
10	result of anecdotal
11	evidence related to skid
12	resistance on the
13	parkway."
14	Where did you get this
15	information about the objective of the
16	rehabilitation coming from anecdotal evidence
17	related to skid resistance on the parkway?
18	A. I don't exactly recall
19	writing this proposed response, but I would have
20	asked, like, Gord or Rick or whoever the manager
21	in asset management was at that time for more
22	information. I wouldn't have just created that
23	myself.
24	Q. So, Mr. Andoga has given
25	evidence to the inquiry and he didn't think that

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1 he would have been the source of that last line. 2 Do you have any sense, given that information or 3 evidence from him, as to where this information might have come from? 4 5 A. I don't remember. Sorry. 587 And you also don't have a 6 Q. 7 specific recollection of receiving that 8 information from Mr. Andoga? 9 Α. I don't remember talking to him about this specifically, no. 10 Okay. Do you know what 588 11 Ο. 12 anecdotal evidence was being referenced in this 13 point? 14 Α. I don't know. Sorry. 15 589 Registrar, you can take 0. 16 that down and if you can take us to overview document 10A, image 218, paragraph 568, please. 17 18 So, on May 22, 2019, 19 Ms. Cameron e-mails Ms. Racine copying you and 20 Ms. Cameron attaches a copy of a document entitled 21 "Preliminary Reconstruction Timeline," writing: 22 "As requested, here is a 23 draft timeline for your 24 11:00 a.m. meeting." 25 And I believe that this is the

- 1 Excel document that you mentioned earlier today.
- 2 Was Ms. Racine involved in preparing the
- 3 chronology?
- A. I don't think so.
- 5 590 Q. Do you know why
- 6 Ms. Cameron was sending her the chronology at this
- 7 particular point in time?
- A. I couldn't. Don't
- 9 remember. No, I couldn't say.
- 10 591 Q. Registrar, could you call
- up the timeline for us. It's HAM36955.
- 12 So, I believe this is the
- 13 Excel document version of the timeline. Did
- 14 anyone other than yourself and Ms. Cameron edit
- this version of the timeline?
- A. I don't think so.
- 17 592 Q. What's the purpose of the
- 18 Commentary/Potential Explanation column in the
- 19 timeline?
- 20 And it may be a bit difficult
- 21 to read, but it's four columns over, Registrar, if
- you just don't mind calling that out.
- 23 A. I can't say for sure and
- since there's no content in it, it's hard for me
- 25 to --

1	593 Q. Okay.
2	A remember.
3	Q. Registrar, do you want to
4	flip over a couple pages and just see if we can
5	see one that has content in it. So, there's one
6	at the very bottom there. I think we can close
7	that out, Registrar. Thank you.
8	And in reference to this
9	comment, March 3, 2018:
10	"Mike Becke asking Gary
11	about Golder review of
12	hot in-place. Mike says
13	we can't use SMA with hot
14	in-place technology."
15	And then there's a comment
16	there to that says:
17	"This doesn't make any
18	sense here."
19	Does that assist you at all
20	about the purpose of this column?
21	A. I think that probably was
22	just I often just add a column for like notes
23	to myself when I'm trying to look at things to
24	make sure that the story is getting, you know,
25	together in a way that makes sense to me from a

- 1 communications perspective, and so it might just
- 2 have been that purpose. I can't recall, though,
- 3 specific -- like, I don't know for sure if that's
- 4 the reason here.
- 5 595 Q. Okay. Registrar, can you
- take us back to image 1 of this document, please.
- 7 So, you'll see at the very
- 8 top, and it's difficult to read because it's in a
- 9 fairly dark box at the top, it says:
- "Diana, see entries."
- 11 And then there are entries
- 12 throughout the timeline that are in a similar
- 13 colour scheme. Are those the entries that
- 14 Ms. Cameron put in?
- 15 A. I would think so, yes.
- 16 596 Q. Okay. Was she inputting
- 17 that information at your direction?
- 18 A. She was.
- 19 597 Q. Did you essentially write
- out or provide her with the information and then
- she did the administrative task of including it?
- 22 A. I think so, yes.
- 23 598 Q. Okay. What was the
- 24 purpose of preparing this version of the
- 25 chronology at this point? So, this one dates to

- 1 May of 2019.
- 2 A. I think we were honestly
- 3 still trying to figure out all of the pieces of
- 4 this story, and I don't know that this document
- 5 served any real specific purpose. I think we were
- trying to be potentially helpful for this process
- 7 and I don't think that there was anything really
- 8 beyond that. And it never gets to a final point
- 9 because things evolved into this inquiry process,
- 10 and so it wasn't really -- I don't think it ever
- 11 really had a destination.
- 12 599 Q. And just for reference
- 13 back to your earlier evidence, this is the version
- of the timeline that you're fairly certain you
- 15 were collecting documents to confirm statements
- 16 in?
- 17 A. Yes, and I think you can
- 18 see that where it says "related reports" in the
- 19 column second to the right.
- 20 600 Q. Okay. Thank you very
- 21 much. Those are all of my questions for
- Ms. Graham today.
- JUSTICE WILTON-SIEGEL: Okay.
- So, if I understand correctly, Dufferin is not
- 25 present. Counsel for Golder does not have any

- 1 questions. Is that correct?
- MS. RAMASWAMY: I confirm,
- 3 Mr. Commissioner, that we don't have any
- 4 questions.
- 5 JUSTICE WILTON-SIEGEL: Okay.
- 6 And counsel for the MTO, Ms. McIvor, you have no
- 7 questions either?
- MS. MCIVOR: That's correct,
- 9 Mr. Commissioner.
- JUSTICE WILTON-SIEGEL: Okay.
- 11 So, that leaves Ms. Talebi as counsel for the
- 12 City, who I believe does have some questions.
- MS. TALEBI: Thank you,
- 14 Mr. Commissioner. We had indicated to
- 15 Ms. Bruckner earlier that we did have five to
- ten minutes of questions, but we actually don't
- have any further questions for this witness.
- 18 Thank you.
- 19 JUSTICE WILTON-SIEGEL: Thank
- 20 you. That's a very quick five minutes.
- 21 Then, first of all,
- Ms. Graham, thank you for attending the hearing
- and providing your testimony. You're excused.
- 24 And for the rest of counsel, I
- 25 believe we now stand adjourned until 9:30 tomorrow

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1
        morning. Have a good evening.
 2
        --- Whereupon the proceedings adjourned at
            3:07 p.m. until Thursday, September 29, 2022
 3
 4
            at 9:30 a.m.
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